

---

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

---

**FORM 10-Q**

(Mark One)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended June 30, 2004

OR

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 000-23593

---

**VERISIGN, INC.**

(Exact name of registrant as specified in its charter)

**Delaware**  
(State or other jurisdiction of  
incorporation or organization)

**487 East Middlefield Road, Mountain View, CA**  
(Address of principal executive offices)

**94-3221585**  
(I.R.S. Employer  
Identification No.)

**94043**  
(Zip Code)

**Registrant's telephone number, including area code: (650) 961-7500**

---

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES  NO

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Act). YES  NO

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date:

Class	Shares Outstanding July 31, 2004
Common stock, \$.001 par value	255,473,991

---

TABLE OF CONTENTS

	<u>Page</u>
<b><u>PART I—FINANCIAL INFORMATION</u></b>	
Item 1.	<a href="#">Condensed Consolidated Financial Statements (Unaudited)</a> 3
Item 2.	<a href="#">Management’s Discussion and Analysis of Financial Condition and Results of Operations</a> 20
Item 3.	<a href="#">Quantitative and Qualitative Disclosures About Market Risk</a> 55
Item 4.	<a href="#">Controls and Procedures</a> 56
<b><u>PART II—OTHER INFORMATION</u></b>	
Item 1.	<a href="#">Legal Proceedings</a> 57
Item 2.	<a href="#">Changes in Securities, Use of Proceeds and Issuer Purchases of Equity Securities</a> 59
Item 4.	<a href="#">Submission of Matters to a Vote of Security Holders</a> 59
Item 6.	<a href="#">Exhibits and Reports on Form 8-K</a> 60
	<a href="#">Signatures</a> 61
	Certifications 62

**PART I—FINANCIAL INFORMATION**

**ITEM 1. CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Unaudited)**

As required under Item 1 — Condensed Consolidated Financial Statements (Unaudited) included in this section are as follows:

	<u>Financial Statement Description</u>	<u>Page</u>
•	<a href="#">Condensed Consolidated Balance Sheets As of June 30, 2004 and December 31, 2003</a>	4
•	<a href="#">Condensed Consolidated Statements of Operations For the Three and Six Months Ended June 30, 2004 and 2003</a>	5
•	<a href="#">Condensed Consolidated Statements of Cash Flows For the Six Months Ended June 30, 2004 and 2003</a>	6
•	<a href="#">Notes to Condensed Consolidated Financial Statements</a>	7

**VERISIGN, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED BALANCE SHEETS**  
(In thousands, except share data)  
(Unaudited)

	June 30, 2004	December 31, 2003
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 326,272	\$ 393,787
Short-term investments	247,513	329,899
Accounts receivable, net	147,946	100,120
Prepaid expenses and other current assets	63,683	45,935
Deferred tax assets	11,483	10,666
Total current assets	796,897	880,407
Property and equipment, net	504,657	520,219
Goodwill	727,871	401,371
Other intangible assets, net	289,496	216,665
Restricted cash	55,169	18,371
Long-term investments	11,401	21,749
Other assets, net	43,596	41,435
Total long-term assets	1,632,190	1,219,810
Total assets	\$ 2,429,087	\$ 2,100,217
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
Current liabilities:		
Accounts payable and accrued liabilities	\$ 303,789	\$ 290,587
Accrued merger costs	6,482	805
Accrued restructuring costs	12,746	18,331
Deferred revenue	290,793	245,483
Total current liabilities	613,810	555,206
Long-term deferred revenue	101,216	93,311
Long-term restructuring costs	19,999	30,240
Other long-term liabilities	7,919	8,978
Deferred tax liabilities	26,532	—
Total long-term liabilities	155,666	132,529
Total liabilities	769,476	687,735
Minority interest in subsidiaries	31,937	28,829
Commitments and contingencies		
Stockholders' equity:		
Preferred stock—par value \$.001 per share		
Authorized shares: 5,000,000		
Issued and outstanding shares: none	—	—
Common stock—par value \$.001 per share Authorized shares: 1,000,000,000		
Issued and outstanding shares: 254,082,202 and 241,979,274 (excluding 1,716,918 and 1,690,000 shares held in treasury at June 30, 2004 and December 31, 2003)	254	242
Additional paid-in capital	23,345,839	23,128,095
Unearned compensation	(3,621)	(2,628)
Accumulated deficit	(21,709,039)	(21,740,054)
Accumulated other comprehensive loss	(5,759)	(2,002)
Total stockholders' equity	1,627,674	1,383,653
Total liabilities and stockholders' equity	\$ 2,429,087	\$ 2,100,217

See accompanying notes to condensed consolidated financial statements

**VERISIGN, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS**  
**(In thousands, except per share data)**  
**(Unaudited)**

	Three Months Ended June 30,		Six Months Ended June 30,	
	2004	2003	2004	2003
Revenues	\$ 256,045	\$ 265,299	\$ 485,158	\$ 535,057
Costs and expenses:				
Cost of revenues	102,235	115,589	193,717	231,418
Sales and marketing	46,847	50,515	87,017	103,077
Research and development	15,253	13,253	31,960	27,030
General and administrative	38,595	42,255	73,834	89,120
Restructuring and other charges	(3,626)	10,903	11,881	31,416
Amortization and impairment of goodwill and other intangible assets	18,223	177,139	33,333	232,041
Total costs and expenses	217,527	409,654	431,742	714,102
Operating income (loss)	38,518	(144,355)	53,416	(179,045)
Other income (expense), net	702	2,316	1,441	(11,578)
Income (loss) before income taxes	39,220	(142,039)	54,857	(190,623)
Income tax expense	(17,275)	(811)	(23,842)	(5,663)
Net income (loss)	\$ 21,945	\$ (142,850)	\$ 31,015	\$ (196,286)
Net income (loss) per share:				
Basic	\$ .09	\$ (0.60)	\$ .13	\$ (0.82)
Diluted	\$ .09	\$ (0.60)	\$ .12	\$ (0.82)
Shares used in per share computation:				
Basic	249,357	238,898	246,859	238,555
Diluted	253,068	238,898	250,614	238,555

See accompanying notes to condensed consolidated financial statements

**VERISIGN, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**  
**(In thousands)**  
**(Unaudited)**

	Six Months Ended June 30,	
	2004	2003
<b>Cash flows from operating activities:</b>		
Net income (loss)	\$ 31,015	\$ (196,286)
Adjustments to reconcile net income (loss) to net cash provided by operating activities:		
Depreciation and amortization of property and equipment	42,977	59,185
Amortization and impairment of other intangible assets and goodwill	33,333	232,041
Provision for doubtful accounts	329	5,412
Non-cash restructuring and other charges	13,436	9,260
Net loss on sale and impairment of investments	3,667	16,541
Minority interest in net income (loss) of consolidated subsidiary	1,129	(492)
Tax benefit associated with stock options	25,345	3,334
Amortization of unearned compensation	1,467	5,829
Changes in operating assets and liabilities:		
Accounts receivable	(14,093)	27,590
Prepaid expenses and other current assets	(3,303)	(6,853)
Accounts payable and accrued liabilities	(37,254)	7,609
Deferred revenue	47,857	17,953
Net cash provided by operating activities	<u>145,905</u>	<u>181,123</u>
<b>Cash flows from investing activities:</b>		
Purchases of investments	(95,086)	(163,207)
Proceeds from maturities and sales of investments	143,246	150,796
Purchases of property and equipment	(35,383)	(50,098)
Cash paid for business combinations, net of cash acquired	(246,356)	—
Merger related costs	(2,664)	(4,925)
Other assets	(34)	(1,500)
Net cash used in investing activities	<u>(236,277)</u>	<u>(68,934)</u>
<b>Cash flows from financing activities:</b>		
Proceeds from issuance of common stock from option exercises and employee stock purchase plan	25,910	10,853
Proceeds from sale of stock into consolidated subsidiary	778	—
Repayment of debt	(2,850)	(4,915)
Net cash provided by financing activities	<u>23,838</u>	<u>5,938</u>
Effect of exchange rate changes	(981)	(2,789)
Net increase (decrease) in cash and cash equivalents	(67,515)	115,338
Cash and cash equivalents at beginning of period	393,787	282,288
Cash and cash equivalents at end of period	<u>\$ 326,272</u>	<u>\$ 397,626</u>

See accompanying notes to condensed consolidated financial statements

**VERISIGN, INC. AND SUBSIDIARIES**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**  
**(Unaudited)**

**Note 1. Basis of Presentation**

The accompanying interim unaudited condensed consolidated balance sheets, statements of operations and cash flows reflect all adjustments, consisting of normal recurring adjustments and other adjustments, that are, in the opinion of management, necessary for a fair presentation of the financial position of VeriSign, Inc. and its subsidiaries (“VeriSign” or “the Company”), at June 30, 2004, and the results of operations and cash flows for the interim periods ended June 30, 2004 and 2003.

The accompanying unaudited condensed consolidated financial statements have been prepared by VeriSign in accordance with the instructions for Form 10-Q pursuant to the rules and regulations of the Securities and Exchange Commission (“SEC”) and, therefore, do not include all information and notes normally provided in audited financial statements and should be read in conjunction with VeriSign’s consolidated financial statements for the year ended December 31, 2003 included in the annual report previously filed on Form 10-K.

The results of operations for any interim period are not necessarily indicative, nor comparable to the results of operations for any other interim period or for a full fiscal year. The carrying amount of cash and cash equivalents, investments, accounts receivable, and accounts payable and accrued liabilities approximate their respective fair values.

**Note 2. Stock Compensation Plans and Unearned Compensation**

At June 30, 2004, VeriSign had four stock-based employee compensation plans, including two terminated plans under which options are outstanding but no further grants can be made, and two active plans. VeriSign accounts for these plans under the recognition and measurement principles of Accounting Principles Board (“APB”) Opinion No. 25, “Accounting for Stock Issued to Employees.” The following table illustrates the effect on net income (loss) and net income (loss) per share if VeriSign had applied the fair value recognition provisions of Financial Accounting Standards Board (“FASB”) Statement of Financial Accounting Standards (“SFAS”) No. 123, “Accounting for Stock-Based Compensation,” to stock-based employee compensation:

	Three Months Ended June 30,		Six Months Ended June 30,	
	2004	2003	2004	2003
	(In thousands, except per share data)			
Net income (loss), as reported	\$ 21,945	\$ (142,850)	\$ 31,015	\$ (196,286)
Add: Unearned compensation, net of tax	826	1,571	1,467	5,829
Deduct: Equity-based compensation determined under the fair value method for all awards, net of tax	(31,696)	(60,302)	(65,904)	(122,862)
<b>Pro forma net loss</b>	<b>\$ (8,925)</b>	<b>\$ (201,581)</b>	<b>\$ (33,422)</b>	<b>\$ (313,319)</b>
<b>Basic:</b>				
As reported	\$ 0.09	\$ (0.60)	\$ 0.13	\$ (0.82)
Pro forma equity-based compensation	(0.13)	(0.25)	(0.27)	(0.49)
<b>Pro forma net loss per share</b>	<b>\$ (0.04)</b>	<b>\$ (0.85)</b>	<b>\$ (0.14)</b>	<b>\$ (1.31)</b>
<b>Diluted:</b>				
As reported	\$ 0.09	\$ (0.60)	\$ 0.12	\$ (0.82)
Pro forma equity-based compensation	(0.13)	(0.25)	(0.26)	(0.49)
<b>Pro forma net loss per share</b>	<b>\$ (0.04)</b>	<b>\$ (0.85)</b>	<b>\$ (0.14)</b>	<b>\$ (1.31)</b>

## VERISIGN, INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

The fair value of stock options and Employee Stock Purchase Plan options was estimated on the date of grant using the Black-Scholes option-pricing model. The following table sets forth the weighted-average assumptions used to calculate the fair value of the stock options and Employee Stock Purchase Plan options for each period presented.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2004	2003	2004	2003
<b>Stock options:</b>				
Volatility	84%	104%	88%	104%
Risk-free interest rate	2.98%	2.17%	2.38%	2.19%
Expected life	2.8 years	3.5 years	2.7 years	3.5 years
Dividend yield	zero	zero	zero	zero
<b>Employee Stock Purchase Plan options:</b>				
Volatility			58%	108%
Risk-free interest rate			1.26%	1.38%
Expected life			1.25 years	1.25 years
Dividend yield			zero	zero

No Employee Stock Purchase Plan options were granted during the three months ended June 30, 2004 or 2003. The weighted-average fair value of stock options granted was \$9.46 during the three months and six months ended June 30, 2004. The weighted-average fair value of stock options granted was \$9.35 and \$9.13 during the three months and six months ended June 30, 2003, respectively.

**Note 3. Business Combinations**

In June 2004, VeriSign completed its acquisition of Jamba!, a privately held provider of wireless content services. VeriSign's purchase price of \$266.2 million for all the outstanding shares of capital stock of Jamba! consisted of approximately \$178 million in cash consideration, approximately \$5.9 million in direct transaction costs, and the remainder in VeriSign common stock. The acquisition has been accounted for as a purchase and, accordingly, the total purchase price has been allocated to the tangible and intangible assets acquired and the liabilities assumed based on their respective fair values on the acquisition date. Jamba!'s results of operations have been included in the consolidated financial statements from its date of acquisition. As a result of the acquisition of Jamba!, VeriSign recorded goodwill of \$188 million and intangible assets of \$83.9 million, which have been assigned to the Communications Services segment. The goodwill represents the excess value over both tangible and intangible assets acquired. The goodwill in this transaction is attributable to the anticipated ability to offer carriers a comprehensive wireless data utility by combining Jamba!'s current capabilities with VeriSign's existing communication services platforms. Pro forma results of operations reflecting the Jamba! acquisition have not been presented because the results of operations of Jamba! were not material to VeriSign's results of operations.



**VERISIGN, INC. AND SUBSIDIARIES**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

The allocation of the purchase price to the assets acquired and liabilities assumed based on the estimated fair value of Jamba! was as follows:

	June 3, 2004	Amortization Period
	(In thousands)	(Years)
Current assets	\$ 56,220	—
Long-term assets	1,014	—
Goodwill	187,777	—
Carrier relationships	27,700	6
Subscription base	25,110	2
Non-compete agreements	10,520	2
Trade name	17,760	6
Technology in place	2,570	3
Internally developed content	210	3
<b>Total assets acquired</b>	<b>328,881</b>	
Current liabilities	(29,233)	
Deferred income tax liabilities	(33,493)	
<b>Total liabilities assumed</b>	<b>(62,726)</b>	
<b>Net assets acquired</b>	<b>\$ 266,155</b>	

**Note 4. Restructuring and Other Charges**

*2003 Restructuring Plan*

Net restructuring and other charges associated with the 2003 restructuring plan that were recorded during the periods ended June 30, 2004 are as follows:

	Three Months Ended June 30, 2004	Six Months Ended June 30, 2004
	(In thousands)	
Workforce reduction	\$ (645)	\$ 927
Excess facilities	(3,612)	(2,488)
Exit costs	346	452
<b>Subtotal</b>	<b>(3,911)</b>	<b>(1,109)</b>
Other charges	884	13,589
<b>Total restructuring and other charges</b>	<b>\$ (3,027)</b>	<b>\$ 12,480</b>

*Workforce reduction*

Workforce reduction charges (credits) relate primarily to severance and fringe benefits. VeriSign recorded gross workforce reduction charges of approximately \$0.1 million and \$1.7 million during the three and six months ended June 30, 2004, respectively. In addition, VeriSign reversed approximately \$0.8 million of workforce reduction charges during the three and six months ended June 30, 2004, resulting in a net restructuring credit of approximately \$0.6 million and a net restructuring charge of approximately \$0.9 million for the three and six months ended June 30, 2004, respectively. The reversal was to adjust the original estimated charges as compared to actual payments for severance and fringe benefits during the periods. During the six months ended June 30, 2004, VeriSign recorded a workforce reduction of approximately 35 employees.

**VERISIGN, INC. AND SUBSIDIARIES**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

*Excess facilities*

VeriSign recorded gross charges of approximately \$0.7 million and \$1.8 million during the three and six months ended June 30, 2004, respectively, for excess facilities that were abandoned relating to lease terminations and non-cancelable lease costs. To determine the lease loss, which is the loss after the Company's cost recovery efforts from subleasing an abandoned building or separable portion thereof, certain estimates were made related to the (1) time period over which the relevant space would remain vacant, (2) sublease terms, and (3) sublease rates, including common area charges. In addition, VeriSign reversed approximately \$4.3 million of excess restructuring charges taken in prior quarters during the three and six months ended June 30, 2004, as a result of a change in lease obligations for a facility. The reversal resulted in net restructuring credits of approximately \$3.6 million and \$2.5 million during the three and six months ended June 30, 2004, respectively.

*Exit costs*

VeriSign recorded other exit costs consisting mainly of contract termination fees totaling approximately \$0.3 million and \$0.5 million during the three and six months ended June 30, 2004, respectively.

*Other charges*

In accordance with SFAS No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets", VeriSign recorded an asset impairment charge of approximately \$0.9 million primarily related to software during the three months ended June 30, 2004. The Company also recorded an asset impairment charge of approximately \$13.6 million during the six months ended June 30, 2004 related to a telecom service whose cash flows did not sustain the value of the assets employed to deliver the service. Estimates were made to determine the fair market value of the assets based on third party resale values and management judgment of the fair value of similar used equipment.

At June 30, 2004, the accrued liability associated with the 2003 restructuring plan was \$22.5 million and consisted of the following:

	Accrued Restructuring Costs at December 31, 2003	Gross Restructuring Charges	Reversals and Adjustments to Restructuring Charges	Net Restructuring Charges	Restructuring Accrual Related to Acquisitions	Non-Cash Restructuring Charges	Cash Payments	Accrued Restructuring Costs at June 30, 2004
Workforce reduction	\$ 5,396	\$ 1,678	\$ (751)	\$ 927	\$ —	\$ —	\$ (3,896)	\$ 2,427
Excess facilities	26,392	1,842	(4,330)	(2,488)	311	—	(4,548)	19,667
Exit costs	—	452	—	452	—	—	(340)	112
Subtotal	\$ 31,788	\$ 3,972	\$ (5,081)	\$ (1,109)	\$ 311	\$ —	\$ (8,784)	\$ 22,206
Other charges	564	13,591	(2)	13,589	—	(13,436)	(380)	337
Total restructuring and other charges	\$ 32,352	\$ 17,563	\$ (5,083)	\$ 12,480	\$ 311	\$ (13,436)	\$ (9,164)	\$ 22,543
Included in current portion of accrued restructuring costs	\$ 11,835							\$ 9,833
Included in long term restructuring costs	\$ 20,517							\$ 12,710

**VERISIGN, INC. AND SUBSIDIARIES**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

*2002 Restructuring Plan*

Restructuring and other charges associated with the 2002 restructuring plan that were recorded during the periods ended June 30, 2003 are as follows:

	Three Months Ended June 30,		Six Months Ended June 30,	
	2004	2003	2004	2003
	(In thousands)			
Workforce reduction	\$ 27	\$ —	\$ 27	\$ 1,545
Excess facilities	(155)	—	(155)	8,694
Exit costs	(471)	—	(471)	1,014
Subtotal	(599)	—	(599)	11,253
Other charges	—	10,903	—	20,163
<b>Total restructuring and other charges</b>	<b>\$(599)</b>	<b>\$ 10,903</b>	<b>\$(599)</b>	<b>\$31,416</b>

*Workforce reduction*

Workforce reduction charges relate primarily to severance and fringe benefits. VeriSign did not record a workforce reduction charge during the three months or the six months ended June 30, 2004. VeriSign recorded an adjustment of approximately \$27,000 to workforce reduction during the three and six months ended June 30, 2004. The adjustment was to adjust the original estimated charges compared to actual payments for severance and fringe benefits during the period. During the six months ended June 30, 2003, VeriSign recorded approximately \$1.5 million of workforce reduction charges.

*Excess facilities*

VeriSign reversed \$0.2 million of excess facility charges taken in prior quarters to adjust the original estimated charges to actual payments for leases during the three and six months ended June 30, 2004. During the three months ended June 30, 2003, VeriSign recorded no excess facilities charges and during the six months ended June 30, 2003, VeriSign recorded \$8.7 million of excess facilities charges. To determine the lease loss, which is the loss after the Company's cost recovery efforts from subleasing an abandoned building or separable portion thereof, certain estimates were made related to the (1) time period over which the relevant space would remain vacant, (2) sublease terms, and (3) sublease rates, including common area charges.

*Exit costs*

VeriSign reversed \$0.5 million of exit costs to adjust the original estimated charges to actual payments for exit costs during the three and six months ended June 30, 2004. During the three months ended June 30, 2003, VeriSign recorded no exit costs and during the six months ended June 30, 2003, VeriSign recorded \$1.0 million of exit costs consisting mainly of contract termination fees.

*Other charges*

During the three months and six months ended June 30, 2003, VeriSign recorded \$10.9 million and \$20.2 million of other charges, respectively, related to cash paid for the termination of a lease and the write-off of computer software.

VERISIGN, INC. AND SUBSIDIARIES

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

At June 30, 2004, the accrued liability associated with the 2002 restructuring plan was \$10.2 million and consisted of the following:

	Accrued Restructuring Costs at December 31, 2003	Reversals and Adjustments to Restructuring Charges	Cash Payments	Accrued Restructuring Costs at June 30, 2004
Workforce reduction	\$ 53	\$ 27	\$ (49)	\$ 31
Excess facilities	15,505	(155)	(5,322)	10,028
Exit costs	661	(471)	(47)	143
<b>Total restructuring and other charges</b>	<b>\$ 16,219</b>	<b>\$ (599)</b>	<b>\$ (5,418)</b>	<b>\$ 10,202</b>
Included in current portion of accrued restructuring costs	\$ 6,496			\$ 2,913
Included in long term restructuring costs	\$ 9,723			\$ 7,289

Amounts related to the lease terminations due to the abandonment of excess facilities will be paid over the respective lease terms, the longest of which extends through June 2014.

Future cash payments related to lease terminations due to the abandonment of excess facilities are expected to be as follows:

	Contractual Lease Payments	Anticipated Sublease Income	Net
		(In thousands)	
2004 (remaining 6 months)	\$ 7,983	\$ (2,457)	\$ 5,526
2005	12,745	(4,909)	7,836
2006	8,953	(3,671)	5,282
2007	7,129	(4,070)	3,059
2008	5,271	(3,604)	1,667
2009	4,365	(3,436)	929
Thereafter	19,926	(14,530)	5,396
	<b>\$ 66,372</b>	<b>\$ (36,677)</b>	<b>\$ 29,695</b>

**Note 5. Goodwill and Other Intangible Assets**

Purchased goodwill and certain indefinite-lived intangibles are not amortized but are subject to testing for impairment on at least an annual basis.

A two-step evaluation to assess goodwill for impairment is required. First, the fair value of each reporting unit is compared to its carrying value. If the fair value exceeds the carrying value, goodwill and other intangible assets are not considered to be impaired and proceeding to the second step is not required. If the carrying value of any reporting unit exceeds its fair value, then the implied fair value of the reporting unit's goodwill and other intangible assets must be determined and compared to the carrying value of its goodwill and other intangible assets (the second step). If the carrying value of a reporting unit's goodwill and other intangible assets exceeds its implied fair value, then an impairment charge equal to the difference is recorded.

VeriSign performed its annual impairment test as of June 30, 2004. The fair value of VeriSign's reporting units is determined using either the income or the market valuation approach or a combination thereof. Under the income approach, the fair value of the reporting unit is based on the present value of estimated future cash flows

**VERISIGN, INC. AND SUBSIDIARIES**
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

that the reporting unit is expected to generate over its remaining life. Under the market approach, the value of the reporting unit is based on an analysis that compares the value of the reporting unit to values of publicly traded companies in similar lines of business. Other intangible assets are valued using the income approach. In the application of the income and market valuation approaches, VeriSign is required to make estimates of future operating trends and judgments on discount rates and other variables. Actual future results related to assumed variables could differ from these estimates. There was no impairment charge to goodwill and other intangible assets from the annual impairment test conducted in June 2004. The annual impairment test conducted in June 2003 resulted in an impairment charge to goodwill and other intangible assets of \$123.2 million during the three months ended June 30, 2003.

The following table summarizes the changes in the carrying amount of goodwill as allocated to the Company's operating segments during the six months ended June 30, 2004:

	Internet Services Group	Communications Services Group	Total
	(In thousands)		
December 31, 2003	\$ 56,852	\$ 344,519	\$401,371
Guardent acquisition	114,069	—	114,069
Jamba! acquisition	—	187,777	187,777
EuroTrust asset acquisition	11,765	—	11,765
VeriSign Australia acquisition	6,207	—	6,207
Other	1,771	4,911	6,682
June 30, 2004	<u>\$ 190,664</u>	<u>\$ 537,207</u>	<u>\$727,871</u>

VeriSign's other intangible assets are comprised of:

	As of June 30, 2004		
	Gross Carrying Value	Accumulated Amortization and Impairment	Net Carrying Value
	(In thousands)		
Customer relationships	\$ 289,308	\$ (135,726)	\$ 153,582
Technology in place	158,999	(132,605)	26,394
Carrier relationships	27,700	(346)	27,354
Non-compete agreement	17,482	(2,442)	15,040
Trade name	27,208	(9,364)	17,844
Contracts with ICANN and customer lists	709,989	(660,707)	49,282
Total other intangible assets	<u>\$ 1,230,686</u>	<u>\$ (941,190)</u>	<u>\$ 289,496</u>
	As of December 31, 2003		
	Gross Carrying Value	Accumulated Amortization and Impairment	Net Carrying Value
	(In thousands)		
Customer relationships	\$ 263,591	\$ (120,630)	\$ 142,961
Technology in place	152,956	(128,521)	24,435
Non-compete agreement	1,019	(1,019)	—
Trade name	8,914	(8,914)	—
Contracts with ICANN and customer lists	698,042	(648,773)	49,269
Total other intangible assets	<u>\$ 1,124,522</u>	<u>\$ (907,857)</u>	<u>\$ 216,665</u>

**VERISIGN, INC. AND SUBSIDIARIES**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

For the three months ended June 30, 2004 and 2003, amortization of other intangible assets was \$18.2 million and \$53.9 million, respectively. Amortization of other intangible assets was \$33.3 million and \$108.8 million for the six months ended June 30, 2004 and 2003, respectively.

Estimated future amortization expense related to other intangible assets at June 30, 2004 is as follows:

	<u>(In thousands)</u>
2004 (remaining 6 months)	\$ 45,384
2005	89,727
2006	72,097
2007	57,812
2008	11,593
2009	9,366
Thereafter	3,517
	<u>\$ 289,496</u>

**Note 6. Investments**

VeriSign invests in debt and equity securities of technology companies for business and strategic purposes. Investments in public companies are classified as “available-for-sale” and are included in short-term investments in the consolidated financial statements. These investments are carried at fair value based on quoted market prices. VeriSign reviews its investments in publicly traded companies on a regular basis to determine if any security has experienced an other-than-temporary decline in its fair value. VeriSign considers the investee company’s cash position, earnings and revenue outlook, stock price performance over the past six months, liquidity and management, among other factors, in its review. If it is determined that an other-than-temporary decline in fair value exists in a marketable equity security, VeriSign records an investment loss in its condensed consolidated statement of operations.

Investments in non-public companies where VeriSign owns less than 20% of the voting stock and has no significant influence are included in long-term investments in the consolidated balance sheets and are accounted for under the cost method. For these non-quoted investments, VeriSign regularly reviews the assumptions underlying the operating performance and cash flow forecasts based on information requested from these privately held companies. Generally, this information may be more limited, may not be as timely, and may be less accurate than information available from publicly traded companies. Assessing each investment’s carrying value requires significant judgment by management. If it is determined that an other-than-temporary decline exists in a non-public equity security, VeriSign writes down the investment to its fair value and records the related write-down as an investment loss in its consolidated statement of operations. Generally, if cash balances are insufficient to sustain the investee’s operations for a six month period and there are no current prospects of future funding for the investee, VeriSign considers the decline in fair value to be other-than-temporary. During the three months ended June 30, 2004, VeriSign recorded impairments, net of realized gains, totaling \$0.3 million. No investment impairments were recorded for the three months ended June 30, 2003. During the six months ended June 30, 2004 and 2003, VeriSign recorded impairments, net of realized gains, totaling \$3.6 million and \$16.5 million, respectively.

**Note 7. Restricted Cash**

As of June 30, 2004, restricted cash includes \$45.2 million related to the trust established during the first quarter of 2004 classified as restricted cash for its director and officer liability self-insurance coverage. As of June 30, 2004 and December 31, 2003, VeriSign has pledged approximately \$10.0 million and \$18.4 million,

**VERISIGN, INC. AND SUBSIDIARIES**
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

respectively, classified as restricted cash on the accompanying balance sheets, as collateral for standby letters of credit that guarantee certain of its contractual obligations, primarily relating to its real estate lease agreements, the longest of which is expected to mature in 2014.

**Note 8. Comprehensive Income (Loss)**

Comprehensive income (loss) consists of net income (loss) plus unrealized gains and losses on marketable securities classified as available-for-sale and foreign currency translation adjustments.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2004	2003	2004	2003
	(In thousands)			
Net income (loss)	\$ 21,945	\$ (142,850)	\$ 31,015	\$ (196,286)
Change in unrealized gain (loss) on investments, net of tax	(3,160)	835	(2,777)	1,249
Foreign currency translation adjustments	(1,704)	(945)	(978)	(2,559)
Comprehensive income (loss)	<u>\$ 17,081</u>	<u>\$ (142,960)</u>	<u>\$ 27,260</u>	<u>\$ (197,596)</u>

**Note 9. Calculation of Net Income (Loss) Per Share**

Basic net income (loss) per share is computed by dividing net income (loss) (numerator) by the weighted-average number of shares of common stock outstanding (denominator) during the period. Diluted net income (loss) per share gives effect to stock options considered to be potential common shares, if dilutive, computed using the treasury stock method.

The following table represents the computation of basic and diluted net income (loss) per share:

	Three Months Ended June 30,		Six Months Ended June 30,	
	2004	2003	2004	2003
	(In thousands, except per share data)			
Basic and diluted net income (loss) per share:				
Net income (loss)	<u>\$ 21,945</u>	<u>\$ (142,850)</u>	<u>\$ 31,015</u>	<u>\$ (196,286)</u>
Determination of basic and diluted shares:				
Weighted-average common shares outstanding	249,357	238,898	246,859	238,555
Potential common shares—dilutive stock options	3,711	—	3,755	—
Diluted weighted-average common shares outstanding	<u>253,068</u>	<u>238,898</u>	<u>250,614</u>	<u>238,555</u>
Basic net income (loss) per share	<u>\$ 0.09</u>	<u>\$ (0.60)</u>	<u>\$ 0.13</u>	<u>\$ (0.82)</u>
Diluted net income (loss) per share	<u>\$ 0.09</u>	<u>\$ (0.60)</u>	<u>\$ 0.12</u>	<u>\$ (0.82)</u>

For the three and six months ended June 30, 2004, VeriSign excluded 12,409,224 and 12,898,418 weighted-average stock options, respectively, with an exercise price that exceeded the average fair market value of VeriSign's common stock for the period with a weighted-average exercise price of \$68.70 and \$68.97 for the respective periods. For the three and six months ended June 30, 2003, VeriSign excluded 2,797,947 and 1,881,706 weighted-average potential common shares, respectively, with a weighted-average exercise price of \$8.31 and \$7.94 for the respective periods because their effect would have been anti-dilutive.

## VERISIGN, INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

**Note 10. Commitments and Contingencies***Legal proceedings*

VeriSign is engaged in complaints, lawsuits and investigations arising in the ordinary course of business. VeriSign believes that it has adequate legal defenses and that the ultimate outcome of these actions will not have a material effect on VeriSign's consolidated financial position and results of operations.

**Note 11. Segment Information***Description of segments*

During 2004, VeriSign operates its business in two reportable segments: the Internet Services Group and the Communications Services Group. During 2003, VeriSign operated its business in three reportable segments: the Internet Services Group, the Communications Services Group and the Network Solutions business segment. The Network Solutions business provided domain name registration, and value added services such as business e-mail, websites, hosting and other web presence services.

The Internet Services Group consists of the Security Services business and Naming and Directory Services business. The Security Services business provides products and services to enterprises and organizations that want to establish and deliver secure Internet-based services for their customers and business partners, including the following types of services: enterprise security services, including VeriSign's managed security and authentication services, and e-commerce services, including Web trust and payment services. The Naming and Directory Services business provides registry services as the exclusive registry of domain names in the .com and .net gTLDs and certain ccTLDs, as well as providing certain value added services.

The Communications Services Group provides specialized managed communications services to wireline and wireless telecommunications carriers, cable companies and enterprise customers. VeriSign's managed communication service offerings include network services, intelligent database and directory services, application services, wireless content services, and billing and payment services.

The segments were determined based primarily on how the chief operating decision maker ("CODM") views and evaluates VeriSign's operations. VeriSign's Chief Executive Officer has been identified as the CODM as defined by SFAS No. 131, "Disclosures About Segments of an Enterprise and Related Information." Other factors, including customer base, homogeneity of products, technology and delivery channels, were also considered in determining the reportable segments. The performance of each segment is measured based on several metrics, including gross margin.

The following tables reflect the results of VeriSign's reportable segments. The "Other" segment consists primarily of unallocated corporate expenses. These results are used, in part, by the CODM and by management, in evaluating the performance of, and in allocating resources to, each of the segments. Internal revenues and segment gross margin include transactions between segments that are intended to reflect an arm's length transfer at the best price available for comparable external transactions.

	Internet Services Group	Communications Services Group	Other	Total Segments
	(In thousands)			
Three months ended June 30, 2004:				
Revenues	\$ 138,822	\$ 117,223	\$ —	\$ 256,045
Cost of revenues	31,719	64,724	5,792	102,235
Gross margin	\$ 107,103	\$ 52,499	\$(5,792)	\$ 153,810



**VERISIGN, INC. AND SUBSIDIARIES**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

	Internet Services Group	Communications Services Group	Network Solutions	Other	Total Segments
(In thousands)					
<b>Three months ended June 30, 2003:</b>					
Total revenues	\$ 118,354	\$ 101,048	\$ 59,181	\$ —	\$ 278,583
Internal revenues	(13,284)	—	—	—	(13,284)
External revenues	\$ 105,070	\$ 101,048	\$ 59,181	\$ —	\$ 265,299
Total cost of revenues	\$ 30,069	\$ 57,397	\$ 32,986	\$ 8,421	\$ 128,873
Internal cost of revenues	—	—	(13,284)	—	(13,284)
External cost of revenues	\$ 30,069	\$ 57,397	\$ 19,702	\$ 8,421	\$ 115,589
Gross margin after eliminations	\$ 75,001	\$ 43,651	\$ 39,479	\$ (8,421)	\$ 149,710

	Internet Services Group	Communications Services Group	Other	Total Segments	
(In thousands)					
<b>Six months ended June 30, 2004:</b>					
Revenues		\$ 268,898	\$ 216,260	\$ —	\$ 485,158
Cost of revenues		60,207	122,554	10,956	193,717
Gross margin		\$ 208,691	\$ 93,706	\$ (10,956)	\$ 291,441

	Internet Services Group	Communications Services Group	Network Solutions	Other	Total Segments
(In thousands)					
<b>Six months ended June 30, 2003:</b>					
Total revenues	\$ 236,149	\$ 201,650	\$ 125,311	\$ —	\$ 563,110
Internal revenues	(28,053)	—	—	—	(28,053)
External revenues	\$ 208,096	\$ 201,650	\$ 125,311	\$ —	\$ 535,057
Total cost of revenues	\$ 61,007	\$ 114,364	\$ 67,724	\$ 16,376	\$ 259,471
Internal cost of revenues	—	—	(28,053)	—	(28,053)
External cost of revenues	\$ 61,007	\$ 114,364	\$ 39,671	\$ 16,376	\$ 231,418
Gross margin after eliminations	\$ 147,089	\$ 87,286	\$ 85,640	\$ (16,376)	\$ 303,639

VERISIGN, INC. AND SUBSIDIARIES

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

Assets are not tracked by segment and the CODM does not evaluate segment performance based on asset utilization.

Reconciliation to VeriSign, as reported

	Three Months Ended June 30,		Six Months Ended June 30,	
	2004	2003	2004	2003
(In thousands)				
<b>Revenues:</b>				
Total segments	\$ 256,045	\$ 278,583	\$ 485,158	\$ 563,110
Elimination of internal revenues	—	(13,284)	—	(28,053)
Revenues, as reported	\$ 256,045	\$ 265,299	\$ 485,158	\$ 535,057
<b>Net income (loss):</b>				
Segment gross margin including other	\$ 153,810	\$ 149,710	\$ 291,441	\$ 303,639
Operating expenses	115,292	294,065	238,025	482,684
Operating income (loss)	38,518	(144,355)	53,416	(179,045)
Other income (expense), net	702	2,316	1,441	(11,578)
Income tax expense	(17,275)	(811)	(23,842)	(5,663)
Net income (loss), as reported	\$ 21,945	\$ (142,850)	\$ 31,015	\$ (196,286)

Geographic information

	Three Months Ended June 30,		Six Months Ended June 30,	
	2004	2003	2004	2003
(In thousands)				
<b>Revenues:</b>				
Domestic	\$ 208,556	\$ 241,738	\$ 401,657	\$ 485,408
International	47,489	23,561	83,501	49,649
Total	\$ 256,045	\$ 265,299	\$ 485,158	\$ 535,057

VeriSign operates in the United States, Europe, Japan, Australia, Brazil, South Africa, and India. In general, revenues are attributed to the country in which the contract originated. However, revenues from all digital certificates issued from the Mountain View, California facility and domain name registration services provided from the Dulles, Virginia facility are attributed to the United States because it is impracticable to determine the country of origin.

	June 30, 2004	December 31, 2003
(In thousands)		
<b>Long-lived assets:</b>		
Domestic	\$ 826,530	\$ 1,135,090
International	805,660	84,720
Total	\$ 1,632,190	\$ 1,219,810

Long-lived assets consist primarily of goodwill and other intangible assets, property and equipment, and other long-term assets.

VERISIGN, INC. AND SUBSIDIARIES

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

**Note 12. Income Taxes**

For the quarter and six months ended June 30, 2004, VeriSign recorded income tax expense of \$17.3 million and \$23.8 million, respectively. For the quarter and six months ended June 30, 2003, VeriSign recorded income tax expense of \$0.8 million and \$5.7 million, respectively.

VeriSign's accounting for deferred income taxes under SFAS No. 109, "Accounting for Income Taxes," involves the evaluation of a number of factors concerning the realizability of its deferred tax assets. In concluding that a valuation allowance is required to be applied to certain deferred tax assets, management considered such factors as VeriSign's history of operating losses, its uncertainty as to the projected long-term operating results, and the nature of its deferred tax assets. Although VeriSign's operating plans assume taxable and operating income in future periods, management's evaluation of all of the available evidence in assessing the realizability of the deferred tax assets indicated that such plans were not considered sufficient to overcome the available negative evidence. The possible future reversal of the valuation allowance will result in future income statement benefit to the extent the valuation allowance was applied to deferred tax assets generated through ongoing operations. To the extent the valuation allowance relates to deferred tax assets generated through stock compensation deductions, the possible future reversal of such valuation allowance will result in a credit to additional paid-in capital and will not result in future income statement benefit.

**Note 13. Related Party Transactions**

VeriSign retained a 15% interest in Network Solutions after the sale to Pivotal Private Equity on November 25, 2003. Through November 25, 2003, Network Solutions purchased certain products and services from the Company and these intercompany revenues were eliminated in our consolidated financial statements through that date. VeriSign recognized \$10.6 million and \$21.8 million in revenue from Network Solutions as a customer for the three and six months ended June 30, 2004, respectively.

In addition to the above, VeriSign recognized revenues totaling \$2.2 million and \$3.0 million for the three months ended June 30, 2004 and 2003, respectively, and \$4.8 million and \$5.4 million for the six months ended June 30, 2004 and 2003, respectively, from customers, primarily VeriSign Affiliates, in which it holds an equity investment.

**Note 14. Foreign Currency and Hedging Instruments**

VeriSign enters into foreign exchange forward contracts intended to reduce the short-term impact of foreign currency fluctuations on monetary assets and liabilities. The gains and losses on these foreign exchange forward contracts largely offset the gains and losses on the underlying exposures that are recognized in earnings. The Company's foreign exchange forward contracts are generally less than 12 months in duration.

As of June 30, 2004, the company had outstanding foreign exchange forward contracts with a total notional amount of approximately \$20.8 million.

**Note 15. Recent Accounting Pronouncements**

In March 2004, the FASB issued EITF Issue No. 03-1 ("EITF 03-1"), "The Meaning of Other-Than-Temporary Impairment and Its Application to Certain Investments." EITF 03-1 includes new guidance for evaluating and recording impairment losses on debt and equity instruments, as well as new disclosure requirements for investments that are deemed to be temporarily impaired. The accounting guidance provided in EITF 03-1 is effective for fiscal years beginning after June 15, 2004, while the disclosure requirements are effective for annual periods ending after June 15, 2004. The Company does not expect the adoption of EITF 03-1 will have a material impact on its financial position, results of operations, or cash flows.

**ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

**Forward-Looking Statements**

*You should read the following discussion in conjunction with the interim unaudited condensed consolidated financial statements and related notes.*

*Except for historical information, this Report contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. These forward-looking statements involve risks and uncertainties, including, among other things, statements regarding our anticipated costs and expenses and revenue mix. Forward-looking statements include, among others, those statements including the words "expects," "anticipates," "intends," "believes" and similar language. Our actual results may differ significantly from those projected in the forward-looking statements. Factors that might cause or contribute to such differences include, but are not limited to, those discussed in the section "Factors That May Affect Future Results of Operations." You should carefully review the risks described in other documents we file from time to time with the Securities and Exchange Commission, including the Quarterly Reports on Form 10-Q or Current Reports on Form 8-K that we file in 2004 and our Annual Report on Form 10-K for the period ended December 31, 2003, which was filed on March 15, 2004. You are cautioned not to place undue reliance on the forward-looking statements, which speak only as of the date of this Quarterly Report on Form 10-Q. We undertake no obligation to publicly release any revisions to the forward-looking statements or reflect events or circumstances after the date of this document.*

**Overview**

VeriSign, Inc. is a leading provider of critical infrastructure services that enable Web site owners, enterprises, communications service providers, electronic commerce, or e-commerce, service providers and individuals to engage in secure digital commerce and communications. In 2004, our business consists of two reportable segments: the Internet Services Group and the Communications Services Group. In 2003, our business consisted of three reportable segments: the Internet Services Group, the Communications Services Group and the Network Solutions domain name registrar business.

The economic environment affecting our businesses continued to improve in the second quarter of 2004. We saw improved IT spending in the United States, Europe and Japan and moderate growth in e-commerce globally during the period as compared to the first quarter of the year. We also saw increases in overall spending for services by telecommunications companies in the United States during the period as compared to the prior quarter. These trends fueled growth in revenues and deferred revenues.

We derive the majority of our revenues and cash flows from a relatively small number of products and services sold primarily in the United States, Europe and Japan. In the Internet Services Group, more than 83% of the revenues during the second quarter of 2004 were derived from the sale of web certificates, payment services, managed PKI services and registry services. In the Communications Services Group, 80% of our revenues were derived from the sale of calling name services, billing services, SS7 connectivity, signaling services, and wireless content services during the period.

During the remainder of 2004, we expect to see continued improvement in the level of IT and telecommunications spending and e-commerce activity in the United States, Europe and Japan. We anticipate that VeriSign's overall revenues on a year-over-year basis will decline slightly as a result of the net impact of the sale of our Network Solutions business, which closed in November 2003, offset by a revenue increase from our acquisition of Jamba!, and moderate growth in revenues in both the Internet Services Group and the Communications Services Group.

### ***Network Solutions Sale***

On November 25, 2003, we completed the sale of our Network Solutions domain name registrar business to Pivotal Private Equity, although we retained a 15% interest in the business. We will not recognize any revenue from the Network Solutions business in the future, other than revenues that may be recognized in connection with registry or other services we may provide to Network Solutions as a customer. We estimate that in 2004 we would have recognized net revenues of between \$140 million and \$160 million from the Network Solutions business had we not sold the business.

As a result of our sale of the Network Solutions domain name registrar business revenues, costs and expenses for the three and six months ended June 30, 2004 will not be comparable to those for the three and six months ended June 30, 2003, as the revenues and costs and expenses of Network Solutions domain name registrar business are not included in VeriSign's consolidated financial results in 2004.

### ***Acquisitions***

On June 17, 2004, we acquired the 49% minority interest in VeriSign Australia for approximately \$4.6 million in VeriSign common stock. VeriSign Australia is now a wholly-owned subsidiary.

On June 3, 2004, we completed our acquisition of Jamba!, a privately held provider of wireless content services. We paid approximately \$266 million for all the outstanding shares of capital stock of Jamba!, of which approximately \$178 million was in cash and the remainder in VeriSign common stock.

On April 2, 2004, we completed our acquisition of the SSL certificate business from EuroTrust A/S, our Nordic region Affiliate program member, for approximately \$8.5 million in cash.

On March 11, 2004, we completed our acquisition of the assets of Unimobile, a provider of mobile messaging solutions for carriers and enterprises, for approximately \$5 million in cash.

On February 26, 2004, we completed our acquisition of Guardent, Inc., a privately held provider of managed security services. We paid approximately \$135 million for all the outstanding shares of capital stock of Guardent, of which approximately \$65 million was in cash and the remainder in VeriSign common stock.

We accounted for all of our acquisitions as purchase business combinations and accordingly, the total purchase prices were allocated to tangible and intangible assets and the liabilities assumed based on their respective fair values on the date of acquisition. The acquired companies' results of operations have been included in our consolidated financial statements from their respective dates of acquisition.

### ***Critical accounting policies and significant management estimates***

The discussion and analysis of our financial condition and results of operations are based upon our consolidated financial statements, which have been prepared in accordance with accounting principles generally accepted in the United States of America. The preparation of these financial statements requires management to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosures of contingent assets and liabilities. On an ongoing basis, management evaluates its estimates, including those related to revenue recognition, allowance for doubtful accounts, long-lived assets, restructuring and deferred taxes. Management bases its estimates on historical experience and on various assumptions that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily available from other sources. Actual results may differ from these estimates under different assumptions or conditions.

## [Table of Contents](#)

We believe the following critical accounting policies affect our more significant judgments and estimates used in preparing our consolidated financial statements:

### *Revenue recognition*

During 2004, we derived our revenues from two reportable segments: (i) the Internet Services Group, which consists of the Security Services business and the Naming and Directory Services business. The Security Services business provides products and services that enable enterprises and organizations to establish and deliver secure Internet-based services to customer and business partners, and the Naming and Directory Services business acts as the exclusive registry of domain names in the .com and .net generic top-level domains, or gTLDs, and certain country code top-level domains, or ccTLDs; and (ii) the Communications Services Group, which provides Signaling System 7, or SS7, network services, intelligent data base and directory services, wireless content services, application services and billing and payment services to wireline and wireless telecommunications carriers. VeriSign's revenue recognition policies are in accordance with SEC Staff Accounting Bulletin ("SAB") No. 104, "Revenue Recognition," unless otherwise noted below. The revenue recognition policy for each of these categories is as follows:

#### Internet Services

Revenues from the sale or renewal of Web site digital certificates are deferred and recognized ratably over the life of the digital certificate, generally 12 to 24 months. Revenues from the sale of managed Public Key Infrastructure ("PKI") services are deferred and recognized ratably over the term of the license, generally 12 to 36 months. Post-contract customer support ("PCS") is bundled with managed PKI services licenses and recognized over the license term.

Revenues from the licensing of digital certificate technology and business process technology are derived from arrangements involving multiple elements including PCS, training and other services. These licenses, which do not provide for right of return, are primarily perpetual licenses for which revenues are recognized up-front once all criteria for revenue recognition have been met.

We recognize revenues from issuances of digital certificates and business process licensing to VeriSign Affiliates in accordance with the American Institute of Certified Public Accountants Statement of Position ("SOP") 97-2, "Software Revenue Recognition," as amended by SOP 98-9, when all of the following criteria are met: (1) persuasive evidence of an arrangement exists, (2) delivery has occurred, (3) the fee is fixed or determinable and (4) collectibility is probable. We define each of these four criteria as follows:

*Persuasive evidence of an arrangement exists.* It is our customary practice to have a written contract, which is signed by both the customer and us, or a purchase order from those customers who have previously negotiated a standard license arrangement with us.

*Delivery has occurred.* Our software may be either physically or electronically delivered to the customer. Electronic delivery is deemed to have occurred upon download by the customer from an FTP server. If an arrangement includes undelivered products or services that are essential to the functionality of the delivered product, delivery is not considered to have occurred until these products or services are delivered.

*The fee is fixed or determinable.* It is our policy to not provide customers the right to a refund of any portion of their paid license fees. We may agree to payment terms with a foreign customer based on local customs. Generally, at least 80% of the arrangement fees are due within one year or less. Arrangements with payment terms extending beyond these customary payment terms are considered not to be fixed or determinable, and revenues from such arrangements are recognized as payments become due and payable.

*Collectibility is probable.* Collectibility is assessed on a customer-by-customer basis. We typically sell to customers for whom there is a history of successful collection. New customers are subjected to a credit

## [Table of Contents](#)

review process that evaluates the customer's financial position and ultimately their ability to pay. If we determine from the outset of an arrangement that collectibility is not probable based upon our credit review process, revenues are recognized as cash is collected.

Our determination of fair value of each element in multiple element arrangements is based on vendor-specific objective evidence ("VSOE") of fair value. We limit our assessment of VSOE for each element to the price charged when the same element is sold separately. We have analyzed all of the elements included in our multiple-element arrangements and determined that we have sufficient VSOE to allocate revenues to PCS and professional services components of our perpetual license arrangements. We sell our professional services separately, and have established VSOE on this basis. VSOE for PCS is determined based upon the customer's annual renewal rates for these elements. Accordingly, assuming all other revenue recognition criteria are met, revenues from perpetual licenses are recognized upon delivery using the residual method in accordance with SOP 98-9.

Our consulting services generally are not essential to the functionality of the software. Our software products are fully functional upon delivery and do not require any significant modification or alteration. Customers purchase these consulting services to facilitate the adoption of our technology and dedicate personnel to participate in the services being performed, but they may also decide to use their own resources or appoint other consulting service organizations to provide these services. Software products are billed separately and independently from consulting services, which are generally billed on a time-and-materials or milestone-achieved basis.

Revenues from consulting services are recognized using either the percentage-of-completion method or on a time-and-materials basis as work is performed. Percentage-of-completion is based upon the ratio of hours incurred to total hours estimated to be incurred for the project. We have a history of accurately estimating project status and the hours required to complete projects. If different conditions were to prevail such that accurate estimates could not be made, then the use of the completed contract method would be required and all revenue and costs would be deferred until the project was completed. Revenues from training are recognized as training is performed.

Revenues from managed security services primarily consist of a set-up fee and a monthly service fee for the managed security service. Revenues from set-up fees are deferred and recognized ratably over the period that the fees are earned and revenues from the monthly service fees are recognized in the period in which the services are provided.

Revenues from payment services primarily consist of a set-up fee and a monthly service fee for the transaction processing services. Revenues from set-up fees are deferred and recognized ratably over the period that the fees are earned. Revenues from the service fees are recognized ratably over the periods in which the services are provided. Advance customer deposits received are deferred and allocated ratably to revenue over the periods the services are provided.

Domain name registration revenues consist primarily of registration fees charged to registrars for domain name registration services. Revenues from the initial registration or renewal of domain name registration services are deferred and recognized ratably over the registration term, generally one to two years and up to ten years. Fees for renewals and advance extensions to the existing term are deferred until the new incremental period commences. These fees are then recognized ratably over the new registration term, ranging from one to ten years.

### Communications Services

Revenues from communications services are comprised of network connectivity, intelligent network services, wireless billing and customer care services, wireless content services, and clearinghouse services. Network connectivity revenues are derived from establishing and maintaining connection to our SS7 network and

## [Table of Contents](#)

trunk signaling services. Revenues from network connectivity consist primarily of monthly recurring fees, and trunk signaling service revenues are charged monthly based on the number of switches to which a customer signals. Intelligent network services, which include calling card validation, local number portability, wireless services, toll-free database access and caller identification are derived primarily from database administration and database query services and are charged on a per-use or per-query basis. Revenues from prepaid wireless account management services and unregistered wireless roaming services are based on the revenue retained by us and recognized in the period in which such calls are processed on a per-minute or per-call basis. Revenues from wireless billing and customer care services primarily represent a monthly recurring fee for every subscriber activated by our wireless carrier customers. Wireless content services revenues are derived by providing wireless content services including content, aggregation, formatting, mediation and billing and payment services. Revenues from wireless content services primarily represent a monthly fee for every subscriber activated by our wireless carrier customers for the content services.

Clearinghouse services revenues are derived primarily from serving as a distribution and collection point for billing information and payment collection for services provided by one carrier to customers billed by another. Clearinghouse services revenues are earned based on the number of messages processed. Included in prepaid expenses and other current assets are amounts due from customers that are related to our telecommunications services for third-party network access, data base charges and clearinghouse toll amounts that have been invoiced and remitted to the customer.

### *Allowance for doubtful accounts*

We maintain allowances for doubtful accounts for estimated losses resulting from the inability of our customers to make required payments. We regularly review the adequacy of our accounts receivable allowance after considering the size of the accounts receivable balance, each customer's expected ability to pay and our collection history with each customer. We review significant invoices that are past due to determine if an allowance is appropriate based on the risk category using the factors described above. In addition, we maintain a general reserve for certain invoices by applying a percentage based on the age category. We also monitor our accounts receivable for concentration to any one customer, industry or geographic region. We require all acquired companies to adopt our credit policies. The allowance for doubtful accounts represents our best estimate, but changes in circumstances relating to accounts receivable may result in a requirement for additional allowances in the future. As of June 30, 2004, the allowance for doubtful accounts represented 7% of total accounts receivable. A change of 1% in our estimate would amount to approximately \$1.5 million.

### *Valuation of long-lived intangible assets including goodwill*

Our long-lived assets consist primarily of goodwill, other intangible assets and property and equipment. We review, at least annually, goodwill resulting from purchase business combinations for impairment in accordance with SFAS No. 142, "Goodwill and Other Intangible Assets." We review long-lived assets, including certain identifiable intangibles, for impairment whenever events or changes in circumstances indicate that we will not be able to recover the asset's carrying amount in accordance with SFAS No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets." Such events or circumstances include, but are not limited to, a significant decrease in the fair value of the underlying business or asset, a significant decrease in the benefits realized from the acquired business, difficulty and delays in integrating the business or a significant change in the operations of the acquired business or use of an asset.

Recoverability of long-lived assets other than goodwill is measured by comparison of the carrying amount of an asset to estimated undiscounted cash flows expected to be generated by the asset. If the carrying amount of an asset exceeds its estimated future cash flows, an impairment charge is recognized by the amount by which the carrying amount of the asset exceeds its fair value.

Goodwill and other intangible assets, net of accumulated amortization, totaled \$1,017 million at June 30, 2004, which was comprised of \$728 million of goodwill and \$289 million of other intangible assets. Other



## [Table of Contents](#)

intangible assets include customer relationships, technology in place, carrier relationships, non-compete agreements, trade names, and customer lists. Factors we consider important which could trigger an impairment review include, but are not limited to, significant under-performance relative to expected historical or projected future operating results, significant changes in the manner of our use of our acquired assets or the strategy for our overall business or significant negative economic trends. If this evaluation indicates that the value of an intangible asset may be impaired, an assessment of the recoverability of the net carrying value of the asset over its remaining useful life is made. If this assessment indicates that an intangible asset is not recoverable, based on the estimated undiscounted future cash flows or other comparable market valuations, of the entity or technology acquired over the remaining amortization period, the net carrying value of the related intangible asset will be reduced to fair value and the remaining amortization period may be adjusted. Any such impairment charge could be significant and could have a material adverse effect on our reported financial statements. It is our policy to engage third party valuation consultants to assist us in the measurement of the fair value of our long-lived intangible assets including goodwill.

There was no impairment charge to goodwill and other intangible assets from the annual impairment test conducted in June 2004. The annual impairment test conducted in June 2003 resulted in an impairment charge to goodwill and other intangible assets of \$123.2 million during the three months ended June 30, 2003.

### *Restructuring and Other Charges*

In November 2003, we initiated a restructuring plan related to the sale of our Network Solutions business and the realignment of other business units. In April 2002, we announced plans to restructure our operations to fully rationalize, integrate and align our resources. Both plans resulted in reductions in workforce, abandonment of excess facilities, disposal of property and equipment and other charges. As a result of the two restructuring plans, and in conformity with SFAS No. 146 and SFAS No. 112, we incurred a net restructuring credit in connection with the restructuring plans amounting to approximately \$3.6 million in the quarter ended June 30, 2004, which is included in "Restructuring and other charges" on the Condensed Consolidated Statements of Operations. The credit was a result of a reversal of excess restructuring charges taken in prior quarters, which was primarily due to a change in lease obligations for a facility and adjustments to our original estimated charges to actual payments for severance and fringe benefits.

### *Deferred Taxes*

We account for deferred taxes under SFAS No. 109, "Accounting for Income Taxes," which involves the evaluation of a number of factors concerning the realizability of our deferred tax assets. In concluding that a valuation allowance is required to be applied to certain deferred tax assets, we considered such factors as our history of operating losses, our uncertainty as to the projected long-term operating results, and the nature of our deferred tax assets. Although our operating plans assume taxable and operating income in future periods, our evaluation of all of the available evidence in assessing the realizability of the deferred tax assets indicated that such plans were not considered sufficient to overcome the available negative evidence. The possible future reversal of the valuation allowance will result in future income statement benefit to the extent the valuation allowance was applied to deferred tax assets generated through ongoing operations. To the extent the valuation allowance relates to deferred tax assets generated through stock compensation deductions, the possible future reversal of such valuation allowance will result in a credit to additional paid-in capital and will not result in future income statement benefit.

## **Employee Stock Options**

### *Option Program Description*

Our stock option program is a broad-based, long-term retention program that is intended to contribute to the success of the Company by attracting, retaining and motivating talented employees and to align employee interests with the interests of our existing stockholders. Stock options may be granted to eligible employees when

## [Table of Contents](#)

they first join VeriSign and there is the potential for grants on an annual basis for eligible employees deemed by management to be critical and key contributors. Additionally, stock options may be awarded if there is a significant change in an employee's responsibilities or as a result of a promotion. The compensation committee of the Board of Directors may grant additional options to executive officers and key employees for other reasons. Currently, we grant options from three stock option plans: the 1998 Equity Incentive Plan and the 2001 Stock Incentive Plan which are broad-based plans, under which options may be granted to all employees, consultants, independent contractors and advisors of VeriSign other than non-employee directors, and the 1998 Directors Stock Plan, under which options are granted automatically under a pre-determined formula to non-employee directors. Under these plans the participants may be granted options to purchase shares of VeriSign stock and substantially all of our employees and directors participate in one of our plans. Options issued under the 1998 Equity Incentive Plan and 2001 Stock Incentive Plan generally vest as to 25% of the shares on the first anniversary of the date of grant and as to 6.25% of the shares each of the next 12 quarters. Options issued under the 1998 Directors Stock Option Plan vest as to 6.25% of the shares each quarter after the date of grant, provided the optionee continues as a director or, if VeriSign so specifies in the grant, as a consultant of VeriSign.

We recognize that stock options dilute existing stockholders and have attempted to control the number of options granted while remaining competitive with our compensation packages. The potential dilution percentage is calculated as the new option grants for the year, net of options forfeited by employees leaving the Company, divided by the total outstanding shares at the beginning of the year. Please refer to the table below for the maximum potential dilution from options granted year to date as of June 30, 2004 and for the years ended December 31, 2003 and 2002. This maximum potential dilution will only result if all options are exercised. Many of these options, which have up to a 10-year exercise period, have exercise prices substantially higher than the market price of our common stock as reported on the Nasdaq National Market. At June 30, 2004, approximately 39% of our stock options had exercise prices in excess of the closing price of our common stock as reported on the Nasdaq National Market.

All stock option grants to executive officers are made after a review by, and with the approval of the compensation committee of the Board of Directors. All stock option grants to non-executive officers are determined by VeriSign's chief executive officer in accordance with guidelines approved by the compensation committee. All members of the compensation committee are independent directors, as defined in the applicable rules for issuers traded on The Nasdaq Stock Market. See the "Report of Compensation Committee" appearing in our proxy statement dated April 26, 2004 for further information concerning the policies of our compensation committee regarding the use of stock options.

### *Distribution and Dilutive Effect of Options*

The following table provides information about stock options granted year to date as of June 30, 2004 and for the years ended December 31, 2003 and 2002, to our chief executive officer, the four most highly compensated executive officers, other than the chief executive officer, who were serving as executive officers at the end of 2003. These officers are referred to together as the Named Executive Officers. Please refer to the section entitled "Executive Options" below for the Named Executive Officers.

[Table of Contents](#)

Employee and Executive Option Grants year to date as of June 30, 2004 and for the years ended December 31, 2003 and 2002 are as follows:

	Six Months Ended June 30, 2004	2003	2002
	(Shares in thousands)		
Shares subject to options granted	2,268	13,199	12,850
Less options cancelled	(3,228)	(5,838)	(20,724)
Net shares subject to options granted (cancelled)	(960)	7,361	(7,874)
Common shares outstanding at beginning of period	241,979	237,510	234,358
Net options granted (cancelled) during the period as a percentage of outstanding common shares	(0.4)%	3.1%	(3.4)%
Options granted to Named Executive Officers during the period as a percentage of total options granted	0.0%	8.0%	14.8%
Options held by Named Executive Officers as a percentage of total options outstanding	24.4%	22.9%	25.0%

During the first six months of 2004, we granted stock options to purchase approximately 2.3 million shares of our stock to our existing employees. After deducting 3.2 million shares for options cancelled or otherwise terminated, the net cancellation was 960,000 shares for the six months ended June 30, 2004. Option grants to Named Executive Officers vary from year to year depending on individual achievements and future potential in leading the Company. For additional information about our employee stock option plan activity for the fiscal years 2002 and 2003, please refer to Note 11 to the Notes to Consolidated Financial Statements in our Annual Report on Form 10-K for the fiscal year ended December 31, 2003, which was filed March 15, 2004.

*General Option Information*

The following table summarizes option activity year-to-date as of June 30, 2004 and for the years ended December 31, 2003 and 2002:

	Six Months Ended June 30, 2004		2003		2002	
	Shares	Weighted-Average Exercise Price	Shares	Weighted-Average Exercise Price	Shares	Weighted-Average Exercise Price
Outstanding at beginning of period	31,999,664	\$ 36.87	26,960,479	\$ 47.41	37,340,507	\$ 52.50
Assumed in business combinations	687,659	4.79	—	—	—	—
Granted	2,267,908	17.30	13,199,316	13.45	12,850,130	16.69
Exercised	(1,963,194)	10.31	(2,321,981)	9.05	(2,506,354)	4.30
Cancelled	(3,228,014)	46.71	(5,838,150)	43.66	(20,723,804)	42.70
Outstanding at end of period	29,764,023	35.33	31,999,664	36.87	26,960,479	47.41
Exercisable at end of period	17,106,305	48.63	18,156,403	48.05	13,874,208	52.94
Weighted-average fair value of options granted during the period		\$ 9.46		\$ 9.00		\$ 11.97

The following table sets forth a comparison of the numbers of shares subject to our options whose exercise prices were below the closing price of our common stock on June 30, 2004 (“In-the-Money” options) to the numbers of shares subject to options whose exercise prices were equal to or greater than the closing price of our common stock on such date (“Out-of-the-Money” options).

## Table of Contents

In-the-Money and Out-of-the-Money option information as of June 30, 2004:

	Exercisable		Unexercisable		Total	
	Shares	Weighted-Average Exercise Price	Shares	Weighted-Average Exercise Price	Shares	Weighted-Average Exercise Price
In-the-Money	7,066,033	\$ 10.91	10,952,332	\$ 13.35	18,018,365	\$ 12.40
Out-of-the-Money (1)	10,040,272	75.17	1,705,386	42.80	11,745,658	70.47
<b>Total options outstanding</b>	<b>17,106,305</b>	<b>\$ 48.63</b>	<b>12,657,718</b>	<b>\$ 17.32</b>	<b>29,764,023</b>	<b>\$ 35.31</b>

(1) Out-of-the-Money options are those options with an exercise price at or above the closing price of our common stock of \$19.90 at June 30, 2004, as reported by the Nasdaq National Market.

### Executive Options

For the first six months of 2004, no options were granted to the Named Executive Officers. The following table sets forth for each of our Named Executive Officers the shares acquired and the value realized on the exercise of stock options during the first six months of 2004 and the number and value of exercisable and unexercisable options on June 30, 2004.

Option Exercises and Remaining Holdings as of June 30, 2004 of Named Executive Officers:

Name	Number of Shares Acquired on Exercise	Value Realized	Number of Securities Underlying Unexercised Options at June 30, 2004		Values of Unexercised In-the-Money Options at June 30, 2004 (1)	
			Exercisable	Unexercisable	Exercisable	Unexercisable
Stratton D. Scavos	—	\$ —	3,374,315	1,673,528	\$ 13,590,245	\$ 5,729,590
Dana L. Evan	8,000	84,595	628,215	180,937	1,396,845	824,550
Quentin P. Gallivan	20,000	210,362	586,727	183,437	1,041,105	824,550
Vernon L. Irvin	—	—	37,500	112,500	229,125	687,375
Russell S. Lewis	—	—	311,190	188,333	569,975	833,225

(1) Option values are based on the closing price of our common stock of \$19.90 as reported by the Nasdaq National Market on June 30, 2004, net of the option exercise price.

The following table sets forth information about our common stock that may be issued upon the exercise of options, warrants and rights under all of our existing equity compensation plans as of June 30, 2004.

Plan Category	Equity Compensation Plan Information		
	(A)	(B)	(C)
	Number of securities to be issued upon exercise of outstanding options, warrants and rights	Weighted-average exercise price of outstanding options, warrants and rights	Number of securities remaining available for future issuance under equity compensation plans (excluding securities reflected in column (A))
Equity compensation plans approved by stockholders	12,354,715	\$ 53.93	22,950,203(1)
Equity compensation plans not approved by stockholders	15,037,796(2)(3)	16.92	12,222,819
<b>Total</b>	<b>27,392,511</b>	<b>\$ 33.61</b>	<b>35,173,022</b>

(1) Includes 7,411,809 shares available for purchase under VeriSign's 1998 Employee Stock Purchase Plan ("Purchase Plan"). The Purchase Plan contains an "evergreen" provision whereby the aggregate number of shares available for issuance increase automatically on January 1 of each year by 1% of VeriSign's outstanding shares of common stock on each immediately preceding December 31.

## [Table of Contents](#)

- (2) Includes securities to be issued upon exercise of outstanding options under VeriSign's 2001 Stock Incentive Plan ("Incentive Plan"). The Incentive Plan contains an "evergreen" provision whereby the aggregate number of shares available for issuance increase automatically on January 1 of each year by 2% of VeriSign's outstanding shares of common stock on each immediately preceding December 31.
- (3) Does not include options and a warrant to purchase an aggregate of 2,395,983 shares of common stock with a weighted-average exercise price of \$54.85 that were assumed in business combinations.

### Results of Operations

We had net income for the three and six months ended June 30, 2004 of approximately \$21.9 million and \$31.0 million, respectively, an increase of \$164.8 million and \$227.3 million compared to the same periods last year. The increase in net income was due primarily to the decrease in charges we have incurred for the amortization and impairment of goodwill and other intangible assets related to our acquisitions and restructuring charges.

As of June 30, 2004, we had an accumulated deficit of approximately \$21.7 billion, primarily due to the amortization and impairment of goodwill and other intangible assets of approximately \$22.0 billion related to our acquisitions. Amortization of other intangible assets is expected to be approximately \$45.4 million for the remaining quarters of 2004, including the impact of all acquisitions through June 30, 2004, and assuming no future acquisitions or impairment charges.

### Revenues

In 2004, we have two reportable segments: the Internet Services Group and the Communications Services Group. In 2003 we had three reportable segments: the Internet Services Group, the Communications Services Group and Network Solutions. As a result of our sale of the Network Solutions domain name registrar business on November 25, 2003, we will not recognize revenues from this segment in the future. A comparison of revenues for the three and six months ended June 30, 2004 and 2003 is presented below.

	2004	2003	Change
	(Dollars in thousands)		
<b>Three months ended:</b>			
Internet Services Group	\$138,822	\$105,070	32%
Communications Services Group	117,223	101,048	16%
Network Solutions	—	59,181	(100)%
<b>Total revenues</b>	<b>\$256,045</b>	<b>\$265,299</b>	<b>(3)%</b>
<b>Six months ended:</b>			
Internet Services Group	\$268,898	\$208,096	29%
Communications Services Group	216,260	201,650	7%
Network Solutions	—	125,311	(100)%
<b>Total revenues</b>	<b>\$485,158</b>	<b>\$535,057</b>	<b>(9)%</b>

Total revenues decreased 3% in the three months ended June 30, 2004, compared to the same period last year, due to the loss of revenues from the Network Solutions domain name registrar business, partially offset by a 32% increase in the Internet Services Group revenues and a 16% increase in the Communications Services Group revenues.

#### *Internet Services Group*

Internet Services Group revenues increased 32% for the three months ended June 30, 2004, and 29% for the six months ended June 30, 2004 as compared to the 2003 periods. The increase of \$33.8 million and \$60.8 million for the three and six months ended, respectively, was primarily due to an increase in Naming and

## [Table of Contents](#)

Directory Services revenues of \$18.5 million and \$36.1 million for the respective periods as a result of an increase in domain names under management.

The following table shows a comparison of active domain names ending in *.com* and *.net* managed by our Naming and Directory Services business as of June 30, 2004 and 2003:

	June 30, 2004	June 30, 2003	% Change
Active domain names ending in <i>.com</i> and <i>.net</i>	34.0 million	27.5 million	23%

Also contributing to the revenue increase was an increase in security services revenues from VeriSign Japan of \$4.5 million and \$9.6 million for the three and six months ended June 30, 2004, respectively, as compared to the same periods last year. In addition, for the three and six months ended June 30, 2004, we experienced an increase in managed security services revenues of \$4.9 million and \$7.4 million, respectively, primarily as a result of our acquisition of Guardent in February 2004, and an increase of \$3.8 million and \$8.1 million, respectively, from security services revenues from the sales of digital certificates as compared to the same periods last year.

The following table shows a comparison of the approximate installed base of Web site digital certificates and the approximate number of active online merchants in our payment services business as of June 30, 2004 and 2003:

	June 30, 2004	June 30, 2003	% Change
Installed base of Web site digital certificates	430,000	373,000	15%
Active online merchants	112,000	93,000	20%

### *Communications Services Group*

Communications Services Group revenues increased approximately 16% for the three months ended June 30, 2004, and increased 7% for the six months ended June 30, 2004 as compared to the 2003 periods. The increase of \$16.2 million and \$14.6 million for the three and six months ended June 30, 2004, respectively, reflects the inclusion of revenues from our acquisitions of Jamba! and VeriSign Brazil along with volume growth in our calling name services, partially offset by continued customer consolidation and direct connects in our billing and payments and network services lines of business. We expect to see further volume growth in our database services throughout the remainder of 2004, offset by additional wireless billing customer consolidations and transitions. We expect Communications Services Group revenues to grow in absolute dollars and in percentage terms throughout 2004.

The following table shows a comparison of the approximate number of quarterly database queries and the number of communications services customers as of June 30, 2004 and 2003:

	June 30, 2004	June 30, 2003	% Change
Quarterly database queries	12.2 billion	8.1 billion	52%
Communications services customers	1,264	1,063	19%

### *Network Solutions*

We completed the sale of our Network Solutions domain name registrar business on November 25, 2003 and recognized no revenues from this segment in the three and six months ended June 30, 2004, compared to revenues of \$59.2 million and \$125.3 million during the same periods last year. We will not recognize any revenue from the Network Solutions business in the future, other than revenues that may be recognized in the future in connection with registry or other services we may provide to Network Solutions as a customer.

## [Table of Contents](#)

### *International revenues*

Revenues from international subsidiaries, VeriSign Affiliates and direct international sales accounted for approximately 19% and 9% of revenues during the three month periods ended June 30, 2004 and 2003, respectively, and approximately 17% and 9% of revenues during the six month periods ended June 30, 2004 and 2003, respectively. This increase was primarily due to the addition of wireless content services revenues from the acquisition of Jamba!, which closed on June 3, 2004, along with a continued increase in VeriSign Japan's revenues from the sale of security services.

The following table shows a comparison of our international revenues for the three and six months ended June 30, 2004 and 2003:

	<u>2004</u>	<u>% of Total Revenues</u>	<u>2003</u>	<u>% of Total Revenues</u>	<u>% Change</u>
(Dollars in thousands)					
Three months ended:					
International subsidiaries	\$42,493	17%	\$15,679	6%	171%
VeriSign Affiliates	2,731	1%	5,794	2%	(53)%
Direct international sales	2,265	1%	2,088	1%	9%
<b>Total international revenues</b>	<b>\$47,489</b>	<b>19%</b>	<b>\$23,561</b>	<b>9%</b>	<b>102%</b>
Six months ended:					
International subsidiaries	\$69,918	14%	\$33,325	6%	110%
VeriSign Affiliates	6,167	1%	11,517	2%	(46)%
Direct international sales	7,416	2%	4,807	1%	54%
<b>Total international revenues</b>	<b>\$83,501</b>	<b>17%</b>	<b>\$49,649</b>	<b>9%</b>	<b>68%</b>

We expect continued growth in international revenues in both absolute dollars and as a percent of total revenues during the remainder of 2004.

### *Costs and Expenses*

The following table shows a comparison of total costs and expenses for the three and six months ended June 30, 2004 and 2003:

	<u>2004</u>	<u>2003</u>	<u>% Change</u>
(Dollars in thousands)			
Three months ended:			
Total costs and expenses	\$217,527	\$409,654	(47)%
Percentage of revenues	85%	154%	
Six months ended:			
Total costs and expenses	\$431,742	\$714,102	(40)%
Percentage of revenues	89%	133%	

Total costs and expenses decreased approximately \$192.1 million and \$282.4 million for the three and six months ended June 30, 2004, respectively, as compared to the same periods last year primarily due to a decrease in the charges we incurred for the amortization and impairment of goodwill and other intangible assets related to our acquisitions. Amortization and impairment of goodwill and other intangible assets related to our acquisitions totaled approximately \$18.2 million and \$33.3 million for the three and six months ended June 30, 2004, respectively as compared to the same periods last year of \$177.1 million and \$232.0 million, respectively. Additionally, we announced plans to restructure our business in April of 2002 and again in October of 2003. As a

## [Table of Contents](#)

result of these restructuring plans, and as a result of the sale of our Network Solutions business, we experienced a significant reduction in overall costs in 2004 compared to 2003. There were no expenses for Network Solutions for the three and six months ended June 30, 2004. Network Solutions' total expenses accounted for approximately \$32.7 million and \$69.6 million for the three and six months ended June 30, 2003, respectively.

The following table shows a comparison of our employee headcount by function as of the end of each quarter presented:

	June 30, 2004	June 30, 2003	% Change
<b>Employee headcount:</b>			
Cost of revenues	1,431	1,532	(7)%
Sales and marketing	613	671	(9)%
Research and development	371	362	2%
General and administrative	551	580	(5)%
<b>Total</b>	<b>2,966</b>	<b>3,145</b>	<b>(6)%</b>

Excluding the effects of any future acquisitions or dispositions, we expect our employee headcount to slightly increase in 2004 across all business units and corporate services compared to 2003. As a result of our acquisition of Guardent, Inc., which closed on February 26, 2004, we added approximately 150 employees to our employee headcount. In addition, we added approximately 300 employees to our employee headcount as a result of our acquisition of Jamba!, which closed on June 3, 2004. The sale of our Network Solutions business in November 2003 resulted in a headcount reduction of 577 employees.

### *Cost of revenues*

Cost of revenues consists of costs for providing digital certificate enrollment and issuance services, payment services, operational costs for the domain name registry business, customer support and training, consulting and development services, operational costs related to the management and monitoring of our clients' network security infrastructures, content licensing costs, carrier costs for our SS7 and IP-based networks and costs of facilities and computer equipment used in these activities.

The following table shows a comparison of cost of revenues for the three and six months ended June 30, 2004 and 2003:

	2004	2003	% Change
(Dollars in thousands)			
<b>Three months ended:</b>			
Cost of revenues	\$102,235	\$115,589	(12)%
Percentage of revenues	40%	44%	
<b>Six months ended:</b>			
Cost of revenues	\$193,717	\$231,418	(16)%
Percentage of revenues	40%	43%	

Cost of revenues decreased approximately \$13.4 million and \$37.7 million for the three and six months ended June 30, 2004, respectively, as compared to the same periods last year primarily due to the sale of our Network Solutions business. There were no cost of revenues for Network Solutions for the three and six months ended June 30, 2004. Network Solutions' cost of revenues accounted for approximately \$19.7 million and \$39.7 million for the three and six months ended June 30, 2003, respectively. Offsetting the decreases related to the sale of the Network Solutions business were increases of \$8.5 million and \$9.9 million during the respective periods due to the acquisitions of Guardent and Jamba! Excluding the sale of the Network Solutions business and the acquisitions of Guardent and Jamba!, the net decrease in cost of revenue of \$2.2 million and \$7.9 million was primarily due to a decrease in depreciation, as assets became fully depreciated over the course of the year.



## [Table of Contents](#)

As a percentage of revenues, cost of revenues decreased for the three and six months ended June 30, 2004 compared to the same period last year primarily due to the sale of the Network Solutions business, which generally had higher costs of revenues as a percentage of revenue than our other segments.

We expect cost of revenues to increase in absolute dollars as revenues continue to grow for the remainder of 2004. We expect cost of revenues as a percentage of revenues to remain relatively flat during the remainder of 2004.

### *Sales and marketing*

Sales and marketing expenses consist primarily of costs related to sales and marketing, and policy activities. These expenses include salaries, sales commissions, sales operations and other personnel-related expenses, travel and related expenses, trade shows, costs of lead generation, costs of computer and communications equipment and support services, facilities costs, consulting fees and costs of marketing programs, such as Internet, television, radio, print, and direct mail advertising costs.

The following table shows a comparison of sales and marketing expenses for the three and six months ended June 30, 2004 and 2003:

	<u>2004</u>	<u>2003</u>	<u>% Change</u>
	(Dollars in thousands)		
Three months ended:			
Sales and marketing	\$46,847	\$ 50,515	(7)%
Percentage of revenues	18%	19%	
Six months ended:			
Sales and marketing	\$87,017	\$103,077	(16)%
Percentage of revenues	18%	19%	

Sales and marketing expenses decreased approximately \$3.7 million and \$16.1 million for the three and six months ended June 30, 2004, respectively, as compared to the same periods last year primarily due to the sale of our Network Solutions business. There were no sales and marketing expenses for Network Solutions for the three and six months ended June 30, 2004. Network Solutions' sales and marketing expenses accounted for approximately \$10.8 million and \$22.6 million for the three and six months ended June 30, 2003, respectively. Sales and marketing expenses, increased approximately \$10.3 million and \$10.6 million for the three and six months ended June 30, 2004 as compared to the same periods last year as a result of the acquisitions of Jamba! and Guardent. Excluding the sale of the Network Solutions business and the acquisitions of Jamba! and Guardent, the net decrease in sales and marketing of \$3.2 million and \$4.1 million for the three and six months ended June 30, 2004, respectively, was due to a decrease in stock-based compensation of \$1.2 million and \$5.0 million offset by an increase in other labor costs for the same periods, respectively. There was also a general decline in advertising and marketing programs in the three months ended and six months ended June 30, 2004.

We expect sales and marketing expenses to increase in absolute dollars and as a percentage of revenues during the remainder of 2004, as a result of our Jamba! acquisition and spending associated with an increased level of corporate brand advertising.

### *Research and development*

Research and development expenses consist primarily of costs related to research and development personnel, including salaries and other personnel-related expenses, consulting fees and the costs of facilities, computer and communications equipment and support services used in service and technology development.

## [Table of Contents](#)

The following table shows a comparison of research and development expenses for the three and six months ended June 30, 2004 and 2003:

	<u>2004</u>	<u>2003</u>	<u>% Change</u>
(Dollars in thousands)			
<b>Three months ended:</b>			
Research and development	\$15,253	\$13,253	15%
Percentage of revenues	6%	5%	
<b>Six months ended:</b>			
Research and development	\$31,960	\$27,030	18%
Percentage of revenues	7%	5%	

Research and development expenses increased approximately \$2.0 million and \$4.9 million for the three and six months ended June 30, 2004, respectively, as compared to the same periods last year primarily due to the acquisitions of Guardent and Jamba! which accounted for \$1.5 million and \$2.2 million for the respective periods. In addition, higher expenses were incurred during the first half of the six months ended June 30, 2004 from more products under development, as compared to the same period last year. The sale of the Network Solutions domain name registrar business had no effect on research and development expenses.

We expect research and development expenses to increase in absolute dollars and as a percentage of revenues during the remainder of 2004 primarily as a result of our Jamba! acquisition.

### *General and administrative*

General and administrative expenses consist primarily of salaries and other personnel-related expenses for our executive, administrative, legal, finance, information technology, and human resources personnel, facilities, computer and communications equipment, management information systems, support services, professional services fees, certain audit, tax and license fees, and bad debt expense.

The following table shows a comparison of general and administrative expenses for the three and six months ended June 30, 2004 and 2003:

	<u>2004</u>	<u>2003</u>	<u>% Change</u>
(Dollars in thousands)			
<b>Three months ended:</b>			
General and administrative	\$38,595	\$42,255	(9)%
Percentage of revenues	15%	16%	
<b>Six months ended:</b>			
General and administrative	\$73,834	\$89,120	(17)%
Percentage of revenues	15%	17%	

General and administrative expenses decreased approximately \$3.7 million and \$15.3 million for the three and six months ended June 30, 2004, respectively, as compared to the same periods last year primarily due to the sale of our Network Solutions business. There were no general and administrative expenses for Network Solutions for the three and six months ended June 30, 2004. Network Solutions' general and administrative expenses accounted for approximately \$2.2 million and \$7.3 million for the three and six months ended June 30, 2003, respectively. In addition, general and administrative expenses decreased as a result of a continued focus on accounts receivable collection efforts. Bad debt expense decreased \$0.9 million and \$3.9 million for the respective periods. Restructuring efforts resulted in additional decreases for rent, telephone, and business insurance expenses approximating \$4.9 million and \$8.8 million for the three and six months ended June 30, 2004, respectively.

## [Table of Contents](#)

Partially offsetting these decreases were increases in legal expenses of approximately \$5.3 million and \$6.1 million as compared to the same periods last year as a result of an increase in litigation expenses and an increase of costs related to compliance with Sarbanes-Oxley.

We expect general and administrative expenses to increase in absolute dollars as a result of our Jamba! acquisition and to decrease as a percentage of revenues during the remainder of 2004.

### *Restructuring and other charges*

In November 2003, we initiated a restructuring plan related to the sale of our Network Solutions business and the realignment of other business units. The plan resulted in reductions in workforce, abandonment of excess facilities, disposal of property and equipment and other charges.

In April 2002, we announced plans to restructure our operations to rationalize, integrate and align resources. This restructuring plan included workforce reductions, abandonment of excess facilities, write-off of abandoned property and equipment and other charges.

The following table shows a comparison of restructuring and other charges for the three and six months ended June 30, 2004 and 2003:

	<u>2004</u>	<u>2003</u>	<u>% Change</u>
	(Dollars in thousands)		
Three months ended:			
Restructuring and other charges	\$ (3,626)	\$10,903	(133)%
Percentage of revenues	(1)%	4%	
Six months ended:			
Restructuring and other charges	\$11,881	\$31,416	(62)%
Percentage of revenues	2%	6%	

Restructuring and other charges decreased approximately \$14.5 million and \$19.5 million for the three and six months ended June 30, 2004, respectively, as compared to the same periods last year. The 2002 restructuring plan accounted for \$11.5 million and \$32.0 million of the decrease for the respective periods and the 2003 restructuring plan accounted for a decrease of \$3.0 million during the three months ended June 30, 2004 and an increase of \$12.5 million during the six months ended June 30, 2004, primarily due to a decrease in facility charges. During the three months ended June 30, 2004, we incurred a restructuring credit of \$3.6 million of excess restructuring charges taken in prior quarters primarily due to a change in lease obligations for a facility and adjustments to our original estimated charges as compared to actual payments for severance and fringe benefits. At June 30, 2004, the accrued liability associated with the restructuring plans was \$32.7 million. Amounts related to lease terminations due to the abandonment of excess facilities totaling approximately \$29.7 million will be paid over the respective lease terms, the longest of which extends through June 2014. Other amounts will be paid by June 2005. See Note 4 to the Notes to Condensed Consolidated Financial Statements for further information.

### *Amortization and impairment of goodwill and other intangible assets*

SFAS No. 142 requires that purchased goodwill and certain indefinite-lived intangibles be tested for impairment on at least an annual basis. SFAS No. 144 requires that long-lived assets, including intangible assets with finite lives, be reviewed for impairment whenever events or circumstances indicate that there has been a decline in the fair value of an asset. There was no impairment charge to goodwill and other intangible assets from the annual impairment test conducted in June 2004. The annual impairment test conducted in June 2003 resulted in an impairment charge to goodwill and other intangible assets of \$123.2 million during the three months ended June 30, 2003. See Note 5 to the Notes to Condensed Consolidated Financial Statements for further information.

## [Table of Contents](#)

The following table shows a comparison of amortization and impairment of goodwill and other intangible assets for the three and six months ended June 30, 2004 and 2003:

	<u>2004</u>	<u>2003</u>	<u>% Change</u>
(Dollars in thousands)			
<b>Three months ended:</b>			
Amortization and impairment of goodwill and other intangible assets	\$ 18,223	\$ 177,139	(90)%
Percentage of revenues	7%	67%	
<b>Six months ended:</b>			
Amortization and impairment of goodwill and other intangible assets	\$ 33,333	\$ 232,041	(86)%
Percentage of revenues	7%	43%	

Amortization and impairment of goodwill and other intangible assets decreased approximately \$158.9 million and \$198.7 million for the three and six months ended June 30, 2004, respectively, as compared to the same periods last year primarily due to a goodwill impairment charge of \$123.2 million recorded in June 2003. In addition, there was no amortization of other intangible assets for Network Solutions for the three and six months ended June 30, 2004. Network Solutions' amortization of other intangible assets accounted for approximately \$35.9 million and \$71.7 million for the three and six months ended June 30, 2003, respectively.

### ***Other Income (Expense), net***

Other income (expense), net consists primarily of interest earned on our cash, cash equivalents and short-term and long-term investments, restricted cash, gains and losses on the sale or impairment of investments, and the net effect of foreign currency gains and losses.

The following table shows a comparison of other income (expense), net for the three and six months ended June 30, 2004 and 2003:

	<u>2004</u>	<u>2003</u>	<u>% Change</u>
(Dollars in thousands)			
<b>Three months ended:</b>			
Other income	\$ 702	\$ 2,316	(70)%
Percentage of revenues	0.3%	1%	
<b>Six months ended:</b>			
Other income (expense)	\$ 1,441	\$(11,578)	112%
Percentage of revenues	0.3%	(2)%	

Other income (expense), net decreased approximately \$1.6 million and increased approximately \$13.0 million for the three and six months ended June 30, 2004, respectively, as compared to the same periods last year.

For the three months ended June 30, 2004, the decrease of approximately \$1.6 million compared to the same period last year is primarily due to a decrease in foreign currency translation gains and an increase in hedging losses totaling \$1.5 million. For the six months ended June 30, 2004, the increase of approximately \$13.0 million compared to the same period last year is primarily due to a reduction in investment impairments of \$12.9 million.

## [Table of Contents](#)

### **Income Tax Expense**

For the quarter ended June 30, 2004, VeriSign recorded income tax expense of \$17.3 million, compared to \$0.8 million for the same period in 2003. For the six months ended June 30, 2004, VeriSign recorded income tax expense of \$23.8 million, compared to \$5.7 million for the same period in 2003. The period-to-period increases were due primarily to the generation of positive taxable income in 2004 for U.S. federal and state purposes, as compared to tax losses reported for the same period in 2003, for which we did not provide a tax benefit.

### **Liquidity and Capital Resources**

	<u>June 30,</u> <u>2004</u>	<u>December 31,</u> <u>2003</u>	<u>Change</u>
	(Dollars in thousands)		
Cash, cash equivalents and short-term investments	\$ 573,785	\$ 723,686	(21)%
Working capital	\$ 183,087	\$ 325,201	(44)%
Stockholders' equity	\$ 1,627,674	\$ 1,383,653	18%

At June 30, 2004, our principal source of liquidity was \$573.8 million of cash, cash equivalents and short-term investments, consisting principally of commercial paper, medium term notes, corporate bonds and notes, market auction securities, U.S. government and agency securities and money market funds. As of June 30, 2004, our restricted cash includes \$45.2 million related to the trust established during the first quarter of 2004 classified as restricted cash for our director and officer liability self-insurance coverage. As of June 30, 2004 and December 31, 2003, we have pledged approximately \$10.0 million and \$18.4 million, respectively, classified as restricted cash on the accompanying balance sheets, as collateral for standby letters of credit that guarantee certain of our contractual obligations, primarily relating to our real estate lease agreements, the longest of which is expected to mature in 2014.

Net cash provided by operating activities of approximately \$145.9 million for the six months ended June 30, 2004 consisted primarily of net income of \$31.0 million adjusted for non-cash items of approximately \$121.7 million offset by approximately \$6.8 million in uses of working capital. The decrease in cash provided by operating activities for the six months ended June 30, 2004 as compared to the similar period of 2003 was due to higher decreases in current liabilities and greater increases in receivables (both uses of cash) offset by higher net income levels adjusted for non-cash items, including amortization and impairment of other intangible assets and goodwill. Cash provided by operating activities for the six months ended June 30, 2003 of approximately \$181.1 million consisted of net losses of approximately \$196.3 million adjusted for non-cash items of approximately \$331.1 million and approximately \$46.3 million provided by working capital.

Net cash used in investing activities in the six months ended June 30, 2004 of approximately \$236.3 million was primarily attributed to the cash portions paid (net of cash acquired) for acquisitions of Jamba!, Guardent, Inc. and Unimobile of approximately \$246.4 million. Cash proceeds received from the maturities and sales of investments of approximately \$143.2 million were offset by purchases of investments of \$95.1 million and the investment in capital equipment of approximately \$35.4 million. Net cash used in investing activities was \$68.9 million in the six months ended June 30, 2003, primarily as a result of \$163.2 million used for purchases of investments, and \$50.1 million used for purchases of property and equipment, partially offset by proceeds of \$150.8 million from sales and maturities of investments.

Our planned capital expenditures for the remaining half of 2004 are approximately \$70 million. Our most significant expenditures are focused on productivity and cost improvement initiatives and market development initiatives for the Internet Services Group and the Communications Services Group and productivity and cost improvement initiatives for corporate services.

We also expect to incur additional restructuring charges of approximately \$5 to \$10 million in the third quarter of 2004 due to the realignment of our remaining segments. In addition, cash payments totaling

## [Table of Contents](#)

approximately \$30 million related to the abandonment of excess facilities will be paid over the next eleven years. See Note 4 to the Notes to Condensed Consolidated Financial Statements.

Net cash provided by financing activities in the six months ended June 30, 2004 was \$23.8 million and \$5.9 million in the six months ended June 30, 2003. In the six months ended June 30, 2004, \$25.9 million in cash was provided by common stock issuances as a result of stock option exercises partially offset by \$2.8 million for the repayment of debt and other long-term obligations. Cash provided by financing activities in the six months ended June 30, 2003 of approximately \$5.9 million was from issuances of common stock as a result of stock option exercises of approximately \$10.9 million offset by the repayment of debt of \$4.9 million.

In 2001, our Board of Directors authorized the use of up to \$350 million to repurchase shares of our common stock on the open market, or in negotiated or block trades. During the three and six months ended June 30, 2004 and 2003, no shares were repurchased and at June 30, 2004, approximately \$280 million remained available for future repurchases under this program.

We believe our existing cash, cash equivalents and short-term investments and operating cash flows, will be sufficient to meet our working capital and capital expenditure requirements for at least the next 12 months. Acquisitions or investments funded with cash may require us to raise additional funds through public or private financing, strategic relationships or other arrangements. This additional funding, if needed, might not be available on terms attractive to us, or at all. Failure to raise capital when needed could materially harm our business. If we raise additional funds through the issuance of equity securities, the percentage of our stock owned by our then-current stockholders will be reduced. Furthermore, these equity securities might have rights, preferences or privileges senior to those of our common stock.

In October 2001, we filed a shelf registration statement with the Securities and Exchange Commission to offer an indeterminate number of shares of common stock that may be issued at various times and at indeterminate prices, with a total public offering price not to exceed \$750 million. To date, no shares have been issued under this registration statement.

### **Factors That May Affect Future Results of Operations**

*In addition to other information in this Form 10-Q, the following risk factors should be carefully considered in evaluating us and our business because these factors currently have a significant impact or may have a significant impact on our business, operating results or financial condition. Actual results could differ materially from those projected in the forward-looking statements contained in this Form 10-Q as a result of the risk factors discussed below and elsewhere in this Form 10-Q.*

### **Our operating results may fluctuate and our future revenues and profitability are uncertain.**

Our operating results have varied and may fluctuate significantly in the future as a result of a variety of factors, many of which are outside our control. These factors include the following:

- the long sales and implementation cycles for, and potentially large order sizes of, some of our security and communications services and the timing and execution of individual customer contracts;
- volume of domain name registrations and customer renewals in our registry services business;
- the mix of all our services sold during a period;
- our success in marketing and market acceptance of our services by our existing customers and by new customers;
- increased marketing expenses related to promoting and distributing our wireless content services;
- customer renewal rates and turnover of customers of our wireless content services;

## [Table of Contents](#)

- continued development of our direct and indirect distribution channels for our security and communications services, both in the U.S. and abroad;
- a decrease in the level of spending for information technology-related products and services by enterprise customers;
- our success in assimilating the operations and personnel of any acquired businesses;
- the seasonal fluctuations in consumer use of communications services;
- the timing and execution of individual customer contracts, particularly large contracts;
- the impact of price changes in our communications services, security services and payment services or our competitors' products and services; and
- general economic and market conditions as well as economic and market conditions specific to IP networks, telecommunications and Internet industries.

Our operating expenses may increase. If an increase in our expenses is not accompanied by a corresponding increase in our revenues, our operating results will suffer, particularly as revenues from some of our services are recognized ratably over the term of the service, rather than immediately when the customer pays for them, unlike our sales and marketing expenditures, which are expensed in full when incurred.

Due to all of the above factors, our revenues and operating results are difficult to forecast. Therefore, we believe that period-to-period comparisons of our operating results will not necessarily be meaningful, and you should not rely upon them as an indication of future performance. Also, operating results may fall below our expectations and the expectations of securities analysts or investors in one or more future periods. If this were to occur, the market price of our common stock would likely decline.

### **Our operating results may be adversely affected by the uncertain geopolitical environment and unfavorable economic and market conditions.**

Adverse economic conditions worldwide have contributed to downturns in the telecommunications and technology industries in the past and could impact our business in the future, resulting in:

- reduced demand for our services as a result of a decrease in information technology and telecommunications spending by our customers;
- increased price competition for our products and services; and
- higher overhead costs as a percentage of revenues.

Recent political turmoil in many parts of the world, including terrorist and military actions, may continue to put pressure on global economic conditions. If the economic and market conditions in the United States and globally do not continue to improve, or if they deteriorate, we may continue to experience material adverse impacts on our business, operating results, and financial condition as a consequence of the above factors or otherwise.

### **Our limited operating history under our current business structure may result in significant fluctuations of our financial results.**

We were incorporated in April 1995, and began introducing our services in June 1995. We completed several acquisitions between 2000 and 2003, including our acquisitions of Network Solutions, Illuminet Holdings and H.O. Systems. In February 2004 and June 2004, respectively, we completed our acquisitions of Guardent, Inc. and Jamba! A.G. In November 2003, we sold our Network Solutions domain name registrar business. Network Solutions, Illuminet Holdings, H.O. Systems and Jamba! operated in different businesses from our

## [Table of Contents](#)

then-current business. Therefore, we have only a limited operating history on which to base an evaluation of our consolidated business and prospects. Our success will depend on many factors, many of which are not entirely under our control, including, but not limited to, the following:

- the successful integration of acquired companies;
- the use of the Internet and other Internet Protocol, or IP, networks for electronic commerce and communications;
- the extent to which digital certificates and domain names are used for electronic commerce or communications;
- growth in the number of Web sites;
- growth in demand for our services;
- the continued evolution of electronic commerce as a viable means of conducting business;
- the competition for any of our services;
- the perceived security of electronic commerce and communications over the Internet and other IP networks;
- the perceived security of our services, technology, infrastructure and practices;
- the significant lead times before a product or service begins generating revenues;
- the varying rates at which telecommunications companies, telephony resellers and Internet service providers use our services;
- the success in marketing our wireless content services to consumers and businesses;
- the loss of customers through industry consolidation, or customer decisions to deploy in-house or competitor technology and services; and
- our continued ability to maintain our current, and enter into additional, strategic relationships.

To address these risks we must, among other things:

- successfully market our services to new and existing customers;
- attract, integrate, train, retain and motivate qualified personnel;
- respond to competitive developments;
- successfully introduce new services; and
- successfully introduce enhancements to our services to address new technologies and standards and changing market conditions.

### **We have faced difficulties assimilating, and may incur costs associated with, acquisitions.**

We made several acquisitions in the last five years and may pursue acquisitions in the future. We have experienced difficulty in, and in the future may face difficulties, integrating the personnel, products, technologies or operations of companies we acquire. Assimilating acquired businesses involves a number of other risks, including, but not limited to:

- the potential disruption of our ongoing business;
- the potential impairment of relationships with our employees, customers and strategic partners;
- unanticipated costs or the incurrence of unknown liabilities;
- the need to manage more geographically-dispersed operations, such as our offices in the states of Kansas, Illinois, Massachusetts, Pennsylvania, Texas, Virginia, and Washington, and in Australia, Europe, India, Japan, South Africa and South America;



## [Table of Contents](#)

- greater than expected costs and the diversion of management's resources from other business concerns involved in identifying, completing and integrating acquisitions;
- the inability to retain the employees of the acquired businesses;
- adverse effects on the existing customer relationships of acquired companies;
- the difficulty of assimilating the operations and personnel of the acquired businesses;
- the potential incompatibility of business cultures;
- additional regulatory requirements;
- any perceived adverse changes in business focus;
- entering into markets and acquiring technologies in areas in which we have little experience, as is the case with our recent acquisition of Jamba!;
- our inability to incorporate acquired technologies successfully into our operations infrastructure;
- the need to incur debt, which may reduce our cash available for operations and other uses, or issue equity securities, which may dilute the ownership interests of our existing stockholders; and
- the inability to maintain uniform standards, controls, procedures and policies.

If we are unable to successfully address any of these risks for future acquisitions, our business could be harmed.

Additionally, there is risk that we may incur additional expenses associated with an impairment of a portion of goodwill and other intangible assets due to changes in market conditions for acquisitions. Under generally accepted accounting principles, we are required to evaluate goodwill for impairment on an annual basis and to evaluate other intangible assets as events or circumstances indicate that such assets may be impaired. These evaluations could result in further impairments of goodwill or other intangible assets.

### **The expansion of our international operations subjects our business to additional economic risks that could have an adverse impact on our revenues and business.**

International revenues accounted for approximately 19% and 9% of our total revenues for the three months ended June 30, 2004 and 2003, respectively, and approximately 17% and 9% of our total revenues for the six months ended June 30, 2004 and 2003, respectively. With our recent acquisition of Jamba!, we expect that international revenues will increase in absolute monetary terms and as a percentage of revenues. We intend to expand our international operations and international sales and marketing activities. For example, we expect to expand our operations and marketing activities throughout Asia, Europe and Latin and South America. We have also recently acquired Jamba!, which has facilities and over 300 employees in Germany. Expansion into these markets has required and will continue to require significant management attention and resources. We may also need to tailor our services for a particular market and to enter into international distribution and operating relationships. We have limited experience in localizing our services and in developing international distribution or operating relationships. We may not succeed in expanding our services into international markets. Failure to do so could harm our business. In addition, there are risks inherent in doing business on an international basis, including, among others:

- competition with foreign companies or other domestic companies entering the foreign markets in which we operate;
- differing and uncertain regulatory requirements;
- legal uncertainty regarding liability and compliance with foreign laws;
- export and import restrictions on cryptographic technology and products incorporating that technology;

## [Table of Contents](#)

- tariffs and other trade barriers and restrictions;
- difficulties in staffing and managing foreign operations;
- longer sales and payment cycles;
- problems in collecting accounts receivable;
- currency fluctuations, as all of our international revenues from VeriSign Japan, K.K. and VeriSign Australia Limited and our wholly-owned subsidiaries in South Africa and Europe, including Germany, are not denominated in U.S. Dollars;
- difficulty of authenticating customer information for digital certificates, payment services and other purposes;
- political instability;
- failure of foreign laws to protect our U.S. proprietary rights adequately;
- more stringent privacy policies in foreign countries;
- additional vulnerability from terrorist groups targeting American interests abroad;
- seasonal reductions in business activity; and
- potentially adverse tax consequences.

### **Our failure to manage past and future growth in our business could harm our business.**

Between December 31, 1995 and June 30, 2004, we grew from 26 to approximately 2,966 employees. This was achieved through internal growth, as well as acquisitions. During this time period, we opened new sales offices and significantly expanded our U.S. and non-U.S. operations. To successfully manage past growth and any future growth, we will need to continue to implement additional management information systems, continue the development of our operating, administrative, financial and accounting systems and controls and maintain close coordination among our executive, engineering, accounting, finance, marketing, sales and operations organizations. Any failure to manage growth effectively could harm our business.

### **The business environment is highly competitive and, if we do not compete effectively, we may suffer price reductions, reduced gross margins and loss of market share.**

*Competition in Security Services.* Our security services are targeted at the rapidly evolving market for trusted services, including authentication, validation and payment, which enable secure electronic commerce and communications over wired and wireless IP networks. Although the competitive environment in this market has yet to develop fully, we anticipate that it will be intensely competitive, subject to rapid change and significantly affected by new product and service introductions and other market activities of industry participants.

Principal competitors generally fall within one of the following categories: (1) companies such as RSA Security and Entrust Technologies, which offer software applications and related digital certificate products that customers operate themselves; (2) companies such as Geo Trust and Digital Signature Trust Company (a subsidiary of Zions Bancorporation) that primarily offer digital certificate and certification authority, or CA, related services; and (3) companies focused on providing a bundled offering of products and services such as BeTrusted. We also experience competition from a number of smaller companies, and we believe that our primary long-term competitors may not yet have entered the market. Furthermore, Netscape and Microsoft have introduced software products that enable the issuance and management of digital certificates, and we believe that other companies could introduce similar products.

In addition, browser companies that embed our interface technologies or otherwise feature them as a provider of digital certificate products and services in their Web browsers or on their Web sites could also promote our competitors or charge us substantial fees for promotions in the future.

## [Table of Contents](#)

We face competition in our payment services business from companies such as CyberSource, Authorize.Net (a division of Lightbridge) and First Data Corporation among others.

*Competition in Managed Security Services.* Consulting companies or professional services groups of other companies with Internet expertise are current or potential competitors to our managed security services. These companies include large systems integrators and consulting firms, such as Accenture, formerly Andersen Consulting, IBM Global Services and Lucent NetCare. We also compete with security product companies that offer managed security services in addition to other security services, such as Symantec and ISS, as well as a number of providers such as Ubizen and RedSiren that offer managed security services exclusively. In addition, we compete with some companies that have developed products that automate the management of IP addresses and name maps throughout enterprise-wide intranets, and with companies with internally developed systems integration efforts.

*Competition in Communications Services.* The market for communications services is extremely competitive and subject to significant pricing pressure. Competition in this area arises from two primary sources. Large incumbent carriers provide competing services in their regions as a result of regulatory requirements to promote competition. In addition, we face direct competition on a nationwide basis from unregulated companies, including Syniverse and other carriers such as Southern New England Telephone, a unit of SBC Communications. Our wireless billing services also compete with services offered by Boston Communications Group, Amdocs, Convergys Corporation and Syniverse. We are also aware of major Internet service providers, software developers and smaller entrepreneurial companies that are focusing significant resources on developing and marketing products and services that will compete directly with ours. Furthermore, customers are increasingly likely to deploy internally developed communications technologies and services which may reduce the demand for technologies and services from third party providers such as VeriSign and further increase competitive pricing pressures.

*Competition in Wireless Content Services.* The market for wireless content services is extremely competitive. Competitors include developers of content and entertainment products and services in a variety of international markets, such as Itouch, Sonera Zed Ltd. (a subsidiary of Sonera Corporation, the Finish mobile network operator), arvato mobile (a division of Bertelsmann), Moustik, Monsternob and Buongiorno/Vitaminic. This business also faces competition from mobile network operators such as T-Mobile, Vodafone, O<sub>2</sub>, Orange, E-Plus and Telefónica, as well as Internet portal operators such as Yahoo!, AOL, T-Online and Google. Additional competitors are handset manufacturers such as Nokia and software providers such as Microsoft. As the market for wireless entertainment and information products matures, mobile phone companies, broadcasters, music publishers, other content providers or others may begin to develop competing products or services.

*Competition in Registry Services.* In November 2000, ICANN announced selections for several new gTLDs that directly compete with the .com and .net gTLDs, as well as the ccTLDs offered by us. The gTLDs, .biz and .info, were launched in 2001. The gTLDs launched in 2002 and 2003 include .name, .pro, .aero, .museum and .coop. These gTLDs are available for registration through ICANN accredited registrars. In addition, we currently face competition from the over 240 ccTLD registry operators who compete directly for the business of entities and individuals that are seeking to establish a Web presence.

We also face competition from registry service providers that offer outsourced DNS and registration services to organizations that require a reliable and scalable infrastructure. Among the competitors are NeuLevel, Affilias, Register.com and Tucows.com.

*Competition in Digital Brand Management Services.* We face competition from companies providing services similar to some of our Digital Brand Management Services. In the monitoring services, registration and domain name asset management area of our business, our competition comes primarily from ICANN accredited registrars and various smaller companies providing similar services.

Several of our current and potential competitors have longer operating histories and significantly greater financial, technical, marketing and other resources than we do and therefore may be able to respond more quickly

than we can to new or changing opportunities, technologies, standards and customer requirements. Many of these competitors also have broader and more established distribution channels that may be used to deliver competing products or services directly to customers through bundling or other means. If such competitors were to bundle competing products or services for their customers, the demand for our products and services might be substantially reduced and the ability to distribute our products successfully and the utilization of our services would be substantially diminished. New technologies and the expansion of existing technologies may increase the competitive pressure.

New technologies and the expansion of existing technologies may increase competitive pressure. We cannot assure that competing technologies developed by others or the emergence of new industry standards will not adversely affect our competitive position or render our security services or technologies noncompetitive or obsolete. In addition, our markets are characterized by announcements of collaborative relationships involving our competitors. The existence or announcement of any such relationships could adversely affect our ability to attract and retain customers. As a result of the foregoing and other factors, we may not be able to compete effectively with current or future competitors, and competitive pressures that we face could materially harm our business.

**Our communications services business depends on the acceptance of our SS7 network and the telecommunications market's continuing use of SS7 technology.**

Our future growth in our communications services business depends, in part, on the commercial success and reliability of our SS7 network. Our SS7 network is a vital component of our intelligent network services, which had been a significant source of revenues for our Illuminet, Inc. subsidiary. Our communications services business will suffer if our target customers do not use our SS7 network. Our future financial performance will also depend on the successful development, introduction and customer acceptance of new and enhanced SS7-based services. We are not certain that our target customers will choose our particular SS7 network solution or continue to use our SS7 network. In the future, we may not be successful in marketing our SS7 network or any new or enhanced services.

**The inability of our customers to successfully implement our signaling and network services with their existing systems could adversely affect our business.**

Significant technical challenges exist in our signaling and network services business because many of our customers:

- purchase and implement SS7 network services in phases;
- deploy SS7 connectivity across a variety of telecommunication switches and routes; and
- integrate our SS7 network with a number of legacy systems, third-party software applications and engineering tools.

Customer implementation currently requires participation by our order management and our engineering and operations groups, each of which has limited resources. Some customers may also require us to develop costly customized features or capabilities, which increase our costs and consume a disproportionate share of our limited customer service and support resources. Also, we typically charge one-time flat rate fees for initially connecting a customer to our SS7 network and a monthly recurring flat rate fee after the connection is established. If new or existing customers have difficulty deploying our products or require significant amounts of our engineering service support, we may experience reduced operating margins. Our customers' ability to deploy our network services to their own customers and integrate them successfully within their systems depends on our customers' capabilities and the complexity involved. Difficulty in deploying those services could reduce our operating margins due to increased customer support and could cause potential delays in recognizing revenues until the services are implemented.

**Our failure to achieve or sustain market acceptance of our signaling and intelligent network services at desired pricing levels and industry consolidation could adversely impact our revenues and cash flow.**

The telecommunications industry is characterized by significant price competition. Competition and industry consolidation in our communications services could result in significant pricing pressure and an erosion in our market share. Pricing pressure from competition could cause large reductions in the selling price of our services. For example, our competitors may provide customers with reduced communications costs for Internet access or private network services, reducing the overall cost of services and significantly increasing pricing pressures on us. We would need to offset the effects of any price reductions by increasing the number of our customers, generating higher revenues from enhanced services or reducing our costs, and we may not be able to do so successfully. We believe that the business of providing network connectivity and related network services will see increased consolidation in the future. Consolidation could decrease selling prices and increase competition in these industries, which could erode our market share, revenues and operating margins in our Communications Services Group. Consolidation in the telecommunications industry has led to the merging of many companies. Our business could be harmed if these mergers result in the loss of customers by our Communications Services Group. Furthermore, customers may choose to deploy internally developed communications technologies and services thereby reducing the demand for technologies and services offered by VeriSign which could harm our business.

**Our wireless content services business depends on agreements with many different third parties, including wireless carriers, and content providers. If these agreements are terminated or not renewed, this business could be harmed.**

Our wireless content services business depends on its ability to enter into and maintain agreements with many different third parties including:

- Wireless carriers and other mobile phone service providers, upon which this business is highly dependent on for billing its customers; and
- Developers, music publishers and other providers of content, upon which this business is substantially dependent for content such as ring tones and games.

These agreements are typically for a short term, or are otherwise terminable upon short notice, and in the case of agreements with carriers, other mobile phone service providers and content developers, are non-exclusive. If these third parties reduce their commitment to us, terminate their agreements with us or enter into similar agreements with our competitors, the results of operations of our Communications Services Group business could be materially harmed. For example, because we depend on wireless carriers to bill customers for our services, a loss of any of these relationships could prevent us from billing and receiving revenues from customers. This business could also be harmed if we are unable to enter into additional agreements with third parties on commercially reasonable terms.

**Our customer subscription agreements for our wireless content services are typically cancelable and our business could be harmed if significant numbers of customers cancel or fail to renew.**

Our customers for our wireless content services may cancel their subscriptions for our service at the end of each monthly service period and in fact, many customers each month elect not to do so. We have limited historical data with respect to rates of customer subscription renewals, so we cannot accurately predict customer renewal rates. Our customers' renewal rates may decline or fluctuate as a result of a number of factors, including their dissatisfaction with the service, pricing pressure, competitive services or other reasons. If our customers cancel or fail to renew their subscriptions for this service, our revenue could decline and our communications services business will suffer.

**Our business depends on the future growth of the Internet and adoption and continued use of IP networks.**

Our future success depends, in part, on growth in the use of the Internet and IP networks. If the use of and interest in the Internet and IP networks does not grow, our business would be harmed. To date, many businesses and consumers have been deterred from utilizing the Internet and IP networks for a number of reasons, including, but not limited to:

- potentially inadequate development of network infrastructure;
- security concerns, particularly for online payments, including the potential for merchant or user impersonation and fraud or theft of stored data and information communicated over IP networks;
- privacy concerns, including the potential for third parties to obtain personally identifiable information about users or to disclose or sell data without notice to or the consent of such users;
- other security concerns such as attacks on popular Web sites by “hackers”;
- inconsistent quality of service;
- lack of availability of cost-effective, high-speed systems and services;
- limited number of local access points for corporate users;
- inability to integrate business applications on IP networks;
- the need to operate with multiple and frequently incompatible products;
- limited bandwidth access;
- government regulation; and
- a lack of tools to simplify access to and use of IP networks.

The widespread acceptance of the Internet and IP networks will require a broad acceptance of new methods of conducting business and exchanging information. Organizations that already have invested substantial resources in other methods of conducting business may be reluctant to adopt new methods. Also, individuals with established patterns of purchasing goods and services and effecting payments may be reluctant to change.

A number of states, as well as the U.S. Congress, have been considering various initiatives that could permit sales and use taxes on Internet sales. If any of these initiatives are adopted, it could substantially impair the growth of electronic commerce and therefore hinder the growth in the use of the Internet and IP networks, which could harm our business.

**Our target markets are evolving, and if these markets fail to develop or if our products and services are not widely accepted in these markets, our business could suffer.**

We target our security services at the market for trusted and secure electronic commerce and communications over IP and other networks. As a result of our acquisition of Jamba!, our communications services group is also targeting the consumer market for wireless content services. These are rapidly evolving markets that may not continue to grow. Accordingly, the demand for our services is very uncertain. Even if these markets grow, our services may not be widely accepted. The factors that may affect the level of market acceptance and, consequently, our services include the following:

- market acceptance of products and services based upon technologies other than those we use;
- public perception of the security of our technologies and of IP and other networks;
- the introduction and consumer acceptance of new generations of mobile handsets;
- the ability of the Internet infrastructure to accommodate increased levels of usage; and
- government regulations affecting electronic commerce and communications over IP networks.

## [Table of Contents](#)

If the market for electronic commerce and communications over IP and other networks does not grow or these services are not widely accepted in the market, our business would be materially harmed.

### **Our inability to introduce and implement technological changes in our industry and successfully introduce new products and services could harm our business.**

The emerging nature of the Internet, digital certificate, domain name registration and payment services markets, and their rapid evolution, require us continually to improve the performance, features and reliability of our services, particularly in response to competitive offerings. The communications network services industry is also characterized by rapid technological change and frequent new product and service announcements. Significant technological changes could make our technologies obsolete.

We must also adapt to our rapidly changing markets by continually improving the responsiveness, reliability and features of our services and by developing new features, services and applications to meet changing customer needs in our target markets. For example, we sell our SS7 network services primarily to traditional telecommunications companies that rely on traditional voice networks. Many emerging companies are providing convergent Internet protocol-based network services. Our future success could also depend upon our ability to provide products and services to these Internet protocol-based telephony providers, particularly if IP-based telephony becomes widely accepted. We cannot assure that we will be able to adapt to these challenges or respond successfully or in a cost-effective way to adequately meet them. Our failure to do so would adversely affect our ability to compete and retain customers or market share.

### **New products and services developed or introduced by us may not result in any significant revenues.**

We must commit significant resources to develop new products and services before knowing whether our investments will result in products and services the market will accept. The success of new products and services depends on several factors, including proper new definition and timely completion, introduction and market acceptance. For example, our selection in January 2004 by EPCglobal, a not-for-profit standards organization, to operate the Object Naming Service as the root directory for the EPCglobal Network, may not increase our revenues in the foreseeable future. There can be no assurance that we will successfully identify new product and service opportunities, develop and bring new products and services to market in a timely manner, or achieve market acceptance of our products and services, or that products, services and technologies developed by others will not render our products, services or technologies obsolete or noncompetitive. Our inability to successfully market new products and services may harm our business.

### **Issues arising from our agreements with ICANN and the Department of Commerce could harm our registry business.**

The Department of Commerce, or DOC, has adopted a plan for a phased transition of the DOC's responsibilities for the domain name system to the Internet Corporation for Assigned Names and Numbers, or ICANN. As part of this transition, our registry agreement with ICANN was replaced by three new agreements on May 25, 2001, one for .com, one for .net and one for .org. The term of the .com registry agreement extends until November 10, 2007 with a 4-year renewal option. The term of the .net registry agreement extends until June 30, 2005, at which time the .net registry services will be put out for competitive bid by ICANN, a process in which we will be allowed to participate. The .org registry agreement terminated on December 31, 2002, and the .org registry services were transitioned to a new registry operator selected by ICANN during 2003. We face risks from this transition, including the following:

- ICANN could adopt or promote policies, procedures or programs that are unfavorable to our role as the registry operator of the .com and .net top-level domains or that are inconsistent with our current or future plans;
- the DOC or ICANN could terminate our agreements to be the registry for the .com or .net gTLDs if they find that we are in violation of our agreements with them;

## [Table of Contents](#)

- if our agreements to be the registry for the .com or .net top-level domains are terminated, it could have an adverse impact on our business;
- the DOC's or ICANN's interpretation of provisions of our agreements with either of them could differ from ours;
- the DOC could revoke its recognition of ICANN, as a result of which the DOC would take the place of ICANN for purposes of the various agreements described above, and could take actions that are harmful to us;
- the U.S. Government could refuse to transfer certain responsibilities for domain name system administration to ICANN due to security, stability or other reasons, resulting in fragmentation or other instability in domain name system administration; and
- our registry business could face legal or other challenges resulting from our activities or the activities of registrars.

On February 26, 2004, we announced that we had filed a lawsuit against ICANN in the Central District of California. The lawsuit alleges that ICANN overstepped its contractual authority and improperly attempted to regulate our business in violation of ICANN's charter and its agreements with us. We cannot predict the affect this lawsuit will have on our relationship with ICANN.

### **Challenges to ongoing privatization of Internet administration could harm our domain name registry business.**

Risks we face from challenges by third parties, including other domestic and foreign governmental authorities, to our role in the ongoing privatization of the Internet include:

- legal, regulatory or other challenges could be brought, including challenges to the agreements governing our relationship with the DOC or ICANN, or to the legal authority underlying the roles and actions of the DOC, ICANN or us;
- Congress has held several hearings in which various issues about the domain name system and ICANN's practices have been raised and Congress could take action that is unfavorable to us;
- ICANN could fail to maintain its role, potentially resulting in instability in domain name system administration; and
- some foreign governments and governmental authorities have in the past disagreed with, and may in the future disagree with, the actions, policies or programs of ICANN, the U.S. Government and us relating to the domain name system. These foreign governments or governmental authorities may take actions or adopt policies or programs that are harmful to our business.

For example, we are a defendant in four lawsuits filed since September 18, 2003, relating to our Site Finder service and we have suspended our Site Finder service in response to a formal request by ICANN in October 2003. As a result of these challenges, it may be difficult for us to introduce new services in our domain name registry business and we could also be subject to additional restrictions on how this business is conducted.

### **If we encounter system interruptions, we could be exposed to liability and our reputation and business could suffer.**

We depend on the uninterrupted operation of our various systems, secure data centers and other computer and communication networks. Our systems and operations are vulnerable to damage or interruption from:

- power loss, transmission cable cuts and other telecommunications failures;
- damage or interruption caused by fire, earthquake, and other natural disasters;



## [Table of Contents](#)

- computer viruses or software defects; and
- physical or electronic break-ins, sabotage, intentional acts of vandalism, terrorist attacks and other events beyond our control.

Most of our systems are located at, and most of our customer information is stored in, our facilities in Mountain View, California and Kawasaki, Japan, both of which are susceptible to earthquakes, Providence, Rhode Island; Dulles, Virginia; Lacey, Washington; Overland Park, Kansas, Melbourne, Australia and Berlin, Hamburg and Verl, Germany. Any damage or failure that causes interruptions in any of these facilities or our other computer and communications systems could materially harm our business.

In addition, our ability to issue digital certificates and our domain name registry services depend on the efficient operation of the Internet connections from customers to our secure data centers and from our registrar customers to the shared registration system. These connections depend upon the efficient operation of Web browsers, Internet service providers and Internet backbone service providers, all of which have had periodic operational problems or experienced outages in the past. Any of these problems or outages could decrease customer satisfaction, which could harm our business.

A failure in the operation of our domain name zone servers, the domain name root servers, or other events could result in the deletion of one or more domain names from the Internet for a period of time. A failure in the operation of our shared registration system could result in the inability of one or more other registrars to register and maintain domain names for a period of time. A failure in the operation or update of the master database that we maintain could result in the deletion of one or more top-level domains from the Internet and the discontinuation of second-level domain names in those top-level domains for a period of time.

### **If we experience security breaches, we could be exposed to liability and our reputation and business could suffer.**

We retain certain confidential customer information in our secure data centers and various registration systems. It is critical to our business strategy that our facilities and infrastructure remain secure and are perceived by the marketplace to be secure. Our domain name registry operations also depend on our ability to maintain our computer and telecommunications equipment in effective working order and to reasonably protect our systems against interruption, and potentially depend on protection by other registrars in the shared registration system. The root zone servers and top-level domain name zone servers that we operate are critical hardware to our registry services operations. Therefore, we may have to expend significant time and money to maintain or increase the security of our facilities and infrastructure.

Despite our security measures, our infrastructure may be vulnerable to physical break-ins, computer viruses, and attacks by hackers or similar disruptive problems. It is possible that we may have to expend additional financial and other resources to address such problems. Any physical or electronic break-in or other security breach or compromise of the information stored at our secure data centers and domain name registration systems may jeopardize the security of information stored on our premises or in the computer systems and networks of our customers. In such an event, we could face significant liability and customers could be reluctant to use our services. Such an occurrence could also result in adverse publicity and therefore, adversely affect the market's perception of the security of electronic commerce and communications over IP networks as well as of the security or reliability of our services.

### **Our signaling and network services reliance on third-party communications infrastructure, hardware and software exposes us to a variety of risks we cannot control.**

Our signaling and network services success depends on our network infrastructure, including the capacity leased from telecommunications suppliers. In particular, we rely on AT&T, MCI, Sprint and other telecommunications providers for leased long-haul and local loop transmission capacity. These companies

## [Table of Contents](#)

provide the dedicated links that connect our network components to each other and to our customers. Our business also depends upon the capacity, reliability and security of the infrastructure owned by third parties that is used to connect telephone calls. Specifically, we currently lease capacity from regional providers on six of the 16 mated pairs of SS7 signal transfer points that comprise our network. We have no control over the operation, quality or maintenance of a significant portion of that infrastructure or whether or not those third parties will upgrade or improve their equipment. We depend on these companies to maintain the operational integrity of our connections. If one or more of these companies is unable or unwilling to supply or expand its levels of service to us in the future, our operations could be severely interrupted. In addition, rapid changes in the telecommunications industry have led to the merging of many companies. These mergers may cause the availability, pricing and quality of the services we use to vary and could cause the length of time it takes to deliver the services that we use to increase significantly. We rely on links, equipment and software provided to us from our vendors, the most important of which are gateway equipment and software from Tekelec and Agilent Technologies, Inc. We cannot assure you that we will be able to continue to purchase equipment from these vendors on acceptable terms, if at all. If we are unable to maintain current purchasing terms or ensure product availability with these vendors, we may lose customers and experience an increase in costs in seeking alternative suppliers of products and services.

### **Capacity limits on our technology and network hardware and software may be difficult to project and we may not be able to expand and upgrade our systems to meet increased use.**

If traffic from our telecommunication customers through our network increases, we will need to expand and upgrade our technology and network hardware and software. We may not be able to expand and upgrade, in a timely manner, our systems and network hardware and software capabilities to accommodate increased traffic on our network. If we do not appropriately expand and upgrade our systems and network hardware and software, we may lose customers and revenues.

### **We rely on third parties who maintain and control root zone servers and route Internet communications.**

We currently administer and operate only two of the 13 root zone servers. The others are administered and operated by independent operators on a volunteer basis. Because of the importance to the functioning of the Internet of these root zone servers, our registry services business could be harmed if these volunteer operators fail to maintain these servers properly or abandon these servers, which would place additional capacity demands on the two root zone servers we operate.

Further, our registry services business could be harmed if any of these volunteer operators fail to include or provide accessibility to the data that it maintains in the root zone servers that it controls. In the event and to the extent that ICANN is authorized to set policy with regard to an authoritative root server system, as provided in our registry agreement with ICANN, it is required to ensure that the authoritative root will point to the top-level domain zone servers designated by us. If ICANN does not do this, our business could be harmed.

### **Undetected or unknown defects in our services could harm our business and future operating results.**

Services as complex as those we offer or develop frequently contain undetected defects or errors. Despite testing, defects or errors may occur in our existing or new services, which could result in loss of or delay in revenues, loss of market share, failure to achieve market acceptance, diversion of development resources, injury to our reputation, tort or warranty claims, increased insurance costs or increased service and warranty costs, any of which could harm our business. The performance of our services could have unforeseen or unknown adverse effects on the networks over which they are delivered as well as on third-party applications and services that utilize our services, which could result in legal claims against us, harming our business. Furthermore, we often provide implementation, customization, consulting and other technical services in connection with the implementation and ongoing maintenance of our services, which typically involves working with sophisticated software, computing and communications systems. Our failure or inability to meet customer expectations in a timely manner could also result in loss of or delay in revenues, loss of market share, failure to achieve market acceptance, injury to our reputation and increased costs.

**Services offered by our Internet Services Group rely on public key cryptography technology that may compromise our system's security.**

Services offered by our Internet Services Group depend on public key cryptography technology. With public key cryptography technology, a user is given a public key and a private key, both of which are required to perform encryption and decryption operations. The security afforded by this technology depends on the integrity of a user's private key and that it is not lost, stolen or otherwise compromised. The integrity of private keys also depends in part on the application of specific mathematical principles known as "factoring." This integrity is predicated on the assumption that the factoring of large numbers into their prime number components is difficult. Should an easy factoring method be developed, the security of encryption products utilizing public key cryptography technology would be reduced or eliminated. Furthermore, any significant advance in techniques for attacking cryptographic systems could also render some or all of our existing PKI services obsolete or unmarketable. If improved techniques for attacking cryptographic systems were ever developed, we would likely have to reissue digital certificates to some or all of our customers, which could damage our reputation and brand or otherwise harm our business. In the past there have been public announcements of the successful attack upon cryptographic keys of certain kinds and lengths and of the potential misappropriation of private keys and other activation data. This type of publicity could also hurt the public perception as to the safety of the public key cryptography technology included in our digital certificates. This negative public perception could harm our business.

**Some of our services have lengthy sales and implementation cycles.**

We market many of our security services directly to large companies and government agencies and we market our communications services to large telecommunication carriers. The sale and implementation of our services to these entities typically involves a lengthy education process and a significant technical evaluation and commitment of capital and other resources. This process is also subject to the risk of delays associated with customers' internal budgeting and other procedures for approving large capital expenditures, deploying new technologies within their networks and testing and accepting new technologies that affect key operations. As a result, the sales and implementation cycles associated with certain of our services can be lengthy, potentially lasting from three to six months. Our quarterly and annual operating results could be materially harmed if orders forecasted for a specific customer for a particular quarter are not realized.

**Failure of VeriSign Affiliates to follow our security and trust practices or to maintain the privacy or security of confidential customer information could have an adverse impact on our revenues and business.**

We have licensed to VeriSign Affiliates our Processing Center platform, which is designed to replicate our own secure data centers and allows the affiliate to offer back-end processing of PKI services for enterprises. The VeriSign Processing Center platform provides a VeriSign Affiliate with the knowledge and technology to offer PKI services similar to those offered by us. It is critical to our business strategy that the facilities and infrastructure used in issuing and marketing digital certificates remain secure and we are perceived by the marketplace to be secure. Although we provide the VeriSign Affiliate with training in security and trust practices, network management and customer service and support, these practices are performed by the affiliate and are outside of our control. Any failure of a VeriSign Affiliate to maintain the privacy or security of confidential customer information could result in negative publicity and therefore, adversely affect the market's perception of the security of our services as well as the security of electronic commerce and communication over IP networks generally.

**We rely on our intellectual property, and any failure by us to protect, or any misappropriation of, our intellectual property could harm our business.**

Our success depends on our internally developed technologies and other intellectual property. Despite our precautions, it may be possible for a third party to copy or otherwise obtain and use our trade secrets or other forms of our intellectual property without authorization. Furthermore, the laws of foreign countries may not

## [Table of Contents](#)

protect our proprietary rights in those countries to the same extent U.S. law protects these rights in the United States. In addition, it is possible that others may independently develop substantially equivalent intellectual property. If we do not effectively protect our intellectual property, our business could suffer. In the future, we may have to resort to litigation to enforce our intellectual property rights, to protect our trade secrets or to determine the validity and scope of the proprietary rights of others. This type of litigation, regardless of its outcome, could result in substantial costs and diversion of management and technical resources.

We also license third-party technology that is used in our products and services, to perform key functions. These third-party technology licenses may not continue to be available to us on commercially reasonable terms or at all. Our business could suffer if we lost the rights to use these technologies. A third-party could claim that the licensed software infringes a patent or other proprietary right. Litigation between the licensor and a third-party or between us and a third-party could lead to royalty obligations for which we are not indemnified or for which indemnification is insufficient, or we may not be able to obtain any additional license on commercially reasonable terms or at all. The loss of, or our inability to obtain or maintain, any of these technology licenses could delay the introduction of our Internet infrastructure services until equivalent technology, if available, is identified, licensed and integrated. This could harm our business.

### **We could become subject to claims of infringement of intellectual property of others, which could be costly to defend and which could harm our business.**

Claims relating to infringement of intellectual property of others or other similar claims have been made against us in the past and could be made against us in the future. In addition, we use content such as music, games and logos, as part of our consumer wireless content services. It is possible that we could become subject to additional claims for infringement of the intellectual property of third parties. Any claims, with or without merit, could be time-consuming, result in costly litigation and diversion of technical and management personnel, cause delays or require us to develop non-infringing technology or enter into royalty or licensing agreements. Royalty or licensing agreements, if required, may not be available on acceptable terms or at all. If a successful claim of infringement were made against us, we could be required to pay damages or have portions of our business enjoined. If we could not develop non-infringing technology or license the infringed or similar technology on a timely and cost-effective basis, our business could be harmed.

In addition, legal standards relating to the validity, enforceability, and scope of protection of intellectual property rights in Internet-related businesses are uncertain and still evolving. Because of the growth of the Internet and Internet-related businesses, patent applications are continuously and simultaneously being filed in connection with Internet-related technology. There are a significant number of U.S. and foreign patents and patent applications in our areas of interest, and we believe that there has been, and is likely to continue to be, significant litigation in the industry regarding patent and other intellectual property rights. For example, we have had complaints filed against us in February 2001, September 2001 and June 2003 alleging patent infringement.

### **We must establish and maintain strategic and other relationships.**

One of our significant business strategies has been to enter into strategic or other similar collaborative relationships in order to reach a larger customer base than we could reach through our direct sales and marketing efforts. We may need to enter into additional relationships to execute our business plan. We may not be able to enter into additional, or maintain our existing, strategic relationships on commercially reasonable terms. If we fail to enter into additional relationships, we would have to devote substantially more resources to the distribution, sale and marketing of our security services and communications services than we would otherwise.

Our success in obtaining results from these relationships will depend both on the ultimate success of the other parties to these relationships, particularly in the use and promotion of IP networks for trusted and secure electronic commerce and communications, and on the ability of these parties to market our services successfully.

Furthermore, our ability to achieve future growth will also depend on our ability to continue to establish direct seller channels and to develop multiple distribution channels. Failure of one or more of our strategic relationships to

## [Table of Contents](#)

result in the development and maintenance of a market for our services could harm our business. If we are unable to maintain our relationships or to enter into additional relationships, this could harm our business.

### **Some of our investments in other companies have resulted in losses and may result in losses in the future.**

We have investments in a number of companies. In most instances, these investments are in the form of equity and debt securities of private companies for which there is no public market. These companies are typically in the early stage of development and may be expected to incur substantial losses. Therefore, these companies may never become publicly traded. Even if they do, an active trading market for their securities may never develop and we may never realize any return on these investments. Further, if these companies are not successful, we could incur charges related to write-downs or write-offs of these types of assets. During the three months ended June 30, 2004 VeriSign recorded impairments, net of realized gains, totaling \$0.3 million and for the three months ended June 30, 2003, no investment impairments were recorded. During the six months ended June 30, 2004 and 2003, VeriSign recorded net impairments of these investments totaling \$3.6 million and \$16.5 million, respectively. Due to the inherent risk associated with some of our investments, and in light of current stock market conditions, we may incur future losses on the sales or impairments of our investments.

In addition, as consideration for our sale of our Network Solutions domain name registrar business on November 25, 2003, we received a \$40 million senior subordinated note from Network Solutions that matures over five years from the date of the closing of the sale. The note is subordinated to a term loan made by the senior lender to the Network Solutions business in the principal amount of \$40 million as of the closing date. In addition to the promissory note, we also hold a 15% interest in the Network Solutions business. We may never be repaid for the amount owed under the promissory note and we may never realize any value from our membership interest.

### **Compliance with new rules and regulations concerning corporate governance may be costly and could harm our business.**

The Sarbanes-Oxley Act, which was signed into law in July 2002, mandates, among other things, that companies adopt new corporate governance measures and imposes comprehensive reporting and disclosure requirements, sets stricter independence and financial expertise standards for audit committee members and imposes increased civil and criminal penalties for companies, their chief executive officers and chief financial officers and directors for securities law violations. For example, Section 404 of the Sarbanes-Oxley Act requires companies to do a comprehensive and costly evaluation of their internal controls. In addition, the Nasdaq National Market, on which our common stock is traded, has adopted additional comprehensive rules and regulations relating to corporate governance. These laws, rules and regulations will increase the scope, complexity and cost of our corporate governance, reporting and disclosure practices, which could harm our results of operations and divert management's attention from business operations. It has become more difficult and more expensive for us to obtain director and officer liability insurance, and we have been required to accept reduced coverage and incur substantially higher costs to obtain the reduced level of coverage. Further, our board members, chief executive officer and chief financial officer could face an increased risk of personal liability in connection with the performance of their duties. As a result, we may have difficulty attracting and retaining qualified board members and executive officers, which could harm our business.

### **We depend on key personnel to manage our business effectively and may not be successful in attracting and retaining such personnel.**

We depend on the performance of our senior management team and other key employees. Our success also depends on our ability to attract, integrate, train, retain and motivate these individuals and additional highly skilled technical and sales and marketing personnel, both in the U.S. and abroad. In addition, our stringent hiring practices for some of our key personnel, which consist of background checks into prospective employees' criminal and financial histories, further limit the number of qualified persons for these positions.

## [Table of Contents](#)

We have no employment agreements with any of our key executives that prevent them from leaving VeriSign at any time. In addition, we do not maintain key person life insurance for any of our officers or key employees. The loss of the services of any of our senior management team or other key employees or failure to attract, integrate, train, retain and motivate additional key employees could harm our business.

### **New and proposed regulations related to equity compensation could adversely affect our ability to attract and retain key personnel.**

Since our inception, we have used stock options and other long-term equity incentives as a fundamental component of our employee compensation packages. We believe that stock options and other long-term equity incentives directly motivate our employees to maximize long-term stockholder value and, through the use of vesting, encourage employees to remain with VeriSign. The Financial Accounting Standards Board (“FASB”), among other agencies and entities, is currently considering changes to U.S. GAAP that, if implemented, would require us to record a charge to earnings for employee stock option grants. This proposal would negatively impact our earnings. For example, recording a charge for employee stock options and the employee stock purchase plan under Statement of Financial Accounting Standards No. 123, “*Accounting for Stock-Based Compensation*,” would have increased after tax charges by approximately \$30.9 million and \$58.7 million for the three months ended June 30, 2004 and 2003, respectively, and approximately \$64.4 million and \$117.0 million for the six months ended June 30, 2004 and 2003, respectively. In addition, new regulations adopted by the Nasdaq Stock Market requiring stockholder approval for stock option plans could make it more difficult for us to grant options to employees in the future. To the extent that new policies or regulations make it more difficult or expensive to grant options to employees, we may incur increased cash compensation costs or find it difficult to attract, retain and motivate employees, either of which could materially harm our business.

### **We have anti-takeover protections that may delay or prevent a change in control that could benefit our stockholders.**

Our amended and restated certificate of incorporation and bylaws contain provisions that could make it more difficult for a third-party to acquire us without the consent of our board of directors. These provisions include:

- our stockholders may take action only at a meeting and not by written consent;
- our board must be given advance notice regarding stockholder-sponsored proposals for consideration at annual meetings and for stockholder nominations for the election of directors;
- we have a classified board of directors, with the board being divided into three classes that serve staggered three-year terms;
- vacancies on our board may be filled until the next annual meeting of stockholders only by majority vote of the directors then in office; and
- special meetings of our stockholders may be called only by the chairman of the board, the president or the board, and not by our stockholders.

VeriSign has also adopted a stockholder rights plan that may discourage, delay or prevent a change of control and make any future unsolicited acquisition attempt more difficult. Under the rights plan:

- The rights will become exercisable only upon the occurrence of certain events specified in the plan, including the acquisition of 20% of VeriSign’s outstanding common stock by a person or group.
- Each right entitles the holder, other than an “acquiring person,” to acquire shares of VeriSign’s common stock at a 50% discount to the then prevailing market price.
- VeriSign’s Board of Directors may redeem outstanding rights at any time prior to a person becoming an “acquiring person,” at a price of \$0.001 per right. Prior to such time, the terms of the rights may be amended by VeriSign’s Board of Directors without the approval of the holders of the rights.

**ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

The Company's market risk profile has not changed significantly from that described in the 2003 Form 10-K.

**Interest rate sensitivity**

The primary objective of our non-strategic investment activities is to preserve principal with the additional goals of maintaining appropriate liquidity and driving after-tax returns. Some of the securities that we have invested in may be subject to market risk. This means that a change in prevailing interest rates may cause the principal amount of the investment to fluctuate. For example, if we hold a security that was issued with a fixed interest rate at the then-prevailing rate and the prevailing interest rate later rises, the principal amount of our investment will probably decline in value. To minimize market risk, we maintain our portfolio of cash equivalents and short-term investments in a variety of securities, including commercial paper, medium-term notes, corporate bonds and notes, market auction securities, U.S. government and agency securities and money market funds. In general, money market funds are not subject to interest rate risk because the interest paid on such funds fluctuates with the prevailing interest rate. As of June 30, 2004, 63% of our non-strategic investments mature in less than one year. If market interest rates were to increase or decrease immediately and uniformly by 10 percent from levels at June 30, 2004, this would not materially change the fair market value of our portfolio.

The following table presents the amounts of our cash equivalents and investments that are subject to market risk by range of expected maturity and weighted-average interest rates as of June 30, 2004. This table does not include money market funds because those funds are not subject to market risk.

	Maturing in			Total	Estimated Fair Value
	Six Months or Less	Six Months to One Year	More than One Year		
			(In thousands)		
Included in short-term investments	\$ 37,938	\$ 117,816	\$ 91,834	\$ 247,588	\$ 245,399
Weighted-average interest rate	1.55%	1.72%	2.17%		
Included in restricted cash	\$ —	\$ —	\$ 9,847	\$ 9,847	\$ 9,847
Weighted-average interest rate	—	—	1.38%		

**Foreign currency management and derivative instruments**

We are increasingly exposed to currency risk as we continue to expand our international operations. We transact business in multiple foreign currencies. In the fourth quarter of 2003, we initiated a foreign currency risk management program using forward currency contracts to eliminate, reduce, or transfer selected foreign currency risks that are related to the monetary assets and liabilities of our operations denominated in non-functional currencies and which could be identified and quantified. Forward contracts are limited to durations of less than 12 months. At June 30, 2004, only non-functional currency balances were hedged. All hedge contracts were recorded at fair market value on the balance sheet and in earnings at year end 2003 and for the first six months of 2004.

The primary business objective of this hedging program is to minimize the gains and losses resulting from fluctuations in exchange rates. At June 30, 2004, we held forward contracts in notional amounts totaling \$20.8 million to mitigate the impact of currency fluctuations for certain foreign operations. We do not enter into foreign currency transactions for trading or speculative purposes, nor do we hedge foreign currency exposure in a manner that entirely offsets the effects of changes in foreign exchange rates. We attempt to limit our exposure to credit risk by executing foreign contracts with high-quality financial institutions.

### **Equity investments**

We invest in debt and equity securities of technology companies for strategic business purposes. Some of these companies may be publicly traded and have highly volatile share prices. We value these public company investments using the closing market value for the last day of each month. These investments are subject to market price volatility. We reflect these investments on our balance sheet at their market value, with the unrealized gains and losses excluded from earnings and reported in the "Accumulated other comprehensive loss" component of stockholders' equity. In most instances, we invest in the equity and debt securities of private companies for which there is no public market, and therefore, carry a high level of risk. These companies are typically in the early stage of development and are expected to incur substantial losses in the near-term. Therefore, these companies may never become publicly traded. Even if they do, an active trading market for their securities may never develop and we may never realize any return on these investments. During the three months ended June 30, 2004 VeriSign recorded impairments, net of realized gains, totaling \$0.3 million and for the three months ended June 30, 2003, no investment impairments were recorded. During the six months ended June 30, 2004 and 2003, VeriSign recorded net impairments of these investments totaling \$3.6 million and \$16.5 million, respectively. Due to the inherent risk associated with some of our investments, and in light of current stock market conditions, we may incur future losses on the sale or impairment of our investments.

### **ITEM 4. CONTROLS AND PROCEDURES**

Management of VeriSign has evaluated, under the supervision and with the participation of, the chief executive officer and chief financial officer, the effectiveness of the Company's disclosure controls and procedures as of the end of the period covered by this report pursuant to Rule 13a-15(b) under the Securities Exchange Act of 1934. Based on that evaluation, our chief executive officer and chief financial officer, as of June 30, 2004, have concluded that our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e)) are effective to ensure that information required to be disclosed by us in this report was recorded, processed, summarized and reported within the time periods specified in Securities and Exchange Commission rules and forms for this report.

There was no change in our internal control over financial reporting during the period covered by this report that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

Our management, including our chief executive officer and chief financial officer, does not expect that our disclosure controls and procedures or our internal controls will prevent all error and all fraud. A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. Further, the design of a control system must reflect the fact that there are resource constraints, and the benefits of controls must be considered relative to their costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within VeriSign have been detected.



## PART II—OTHER INFORMATION

### ITEM 1. LEGAL PROCEEDINGS

As of July 15, 2004, VeriSign and NS Holding, Inc. (formerly Network Solutions, Inc.), were defendants in approximately six active lawsuits involving customer contractual disputes over domain name registrations and related services. VeriSign completed the sale of its Network Solutions registrar business to Pivotal Private Equity on November 25, 2003. VeriSign retained liabilities, if any, associated with the six lawsuits referenced above.

On February 2, 2001, Leon Stambler filed a complaint against VeriSign in the United States District Court for the District of Delaware. Mr. Stambler alleged that VeriSign, and RSA Security, Inc., infringed various claims of his patents, U.S. Patent Nos. 5,793,302, 5,974,148 and 5,936,541. Mr. Stambler sought a judgment declaring that the defendants had infringed the asserted claims of the patents-in-suit, an injunction, damages for the alleged infringement, treble damages for alleged willful infringement, and attorney fees and costs. One defendant, Omnisky, Inc., subsequently declared bankruptcy and Mr. Stambler settled the case against three other defendants: Openwave Systems, Inc., Certicom Corp. and First Data Corporation before trial. The trial began on February 24 and concluded with a jury verdict on March 7, 2003. On March 7, 2003, the jury returned a unanimous verdict for RSA Security Inc. and VeriSign and against Mr. Stambler on the four remaining patent claims in suit. The court had ruled earlier in the case on two other claims, also finding in favor of VeriSign and RSA Security, Inc. On April 17, 2003, the Court entered final judgment for defendants VeriSign and RSA Security and against Mr. Stambler on all of his claims of patent infringement. On May 16, 2003, Mr. Stambler filed alternative motions with the trial court, seeking to overturn the judgment and obtain either judgment in his favor or a new trial. The District Court has now denied Mr. Stambler's motions. Mr. Stambler has appealed the trial court's final judgment against him as to claim 34 of U.S. patent 5,793,302 to the U.S. Court of Appeals for the Federal Circuit. VeriSign and RSA Security have filed a contingent cross-appeal of the trial court's summary judgment ruling on a validity issue pertaining to claim 34. While we cannot predict the outcome of this matter, we believe that Mr. Stambler's appeal will not be successful.

On September 7, 2001, NetMoneyIN, an Arizona corporation, filed a complaint styled as a First Amended Complaint alleging patent infringement against VeriSign and several other previously-named defendants in the United States District Court for the District of Arizona asserting infringement of U.S. patent Nos. 5,822,737 and 5,963,917. NetMoneyIN filed a second amended complaint on October 15, 2002, alleging infringement by VeriSign and several other defendants of a third U. S. patent (No. 6,381,584) in addition to the two patents previously asserted. The second amended complaint dropped some of the originally-named defendants and added others. On August 27, 2003, NetMoneyIN filed a third amended complaint alleging direct infringement of the same three patents by VeriSign and several other previously-named defendants. In this complaint, NetMoneyIN dropped its claim of active inducement of infringement by VeriSign. Some of the other current defendants include IBM, BA Merchant Services, Wells Fargo Bank, Cardservice Int'l., InfoSpace, E-Commerce Exchange and Paymentech. VeriSign filed an answer denying any infringement and asserting that the three asserted patents are invalid and later filed an amended answer asserting, in addition, that the asserted patents are unenforceable due to inequitable conduct before the U.S. Patent and Trademark Office. Discovery has commenced and fact discovery is scheduled to close November 9, 2004. The complaint alleges that VeriSign's Payflow payment products and services directly infringe certain claims of NetMoneyIN's three patents and requests the Court to enter judgment in favor of NetMoneyIN, a permanent injunction against the defendants' alleged infringing activities, an order requiring defendants to provide an accounting for NetMoneyIN's damages, to pay NetMoneyIN such damages and three times that amount for any willful infringers, and an order awarding NetMoneyIN attorney fees and costs. Lead counsel for NetMoneyIN recently informed the court and the defendants that he and his firm are withdrawing from the case, and that NetMoneyIN is seeking new counsel for this case. While we cannot predict the outcome of this matter, we believe that the allegations are without merit.

On June 30, 2003, IDN Technologies, LLC filed a complaint alleging patent infringement against VeriSign in the United States District Court for the Northern District of California asserting infringement of U.S. patent no. 6,182,148 B1. IDN Technologies filed an amended complaint on August 6, 2003, alleging infringement of the same

## [Table of Contents](#)

patent but adding an additional VeriSign service. VeriSign responded by filing a counterclaim for declaratory relief and an answer denying any infringement and asserting that the patent is invalid. The complaint alleges that certain VeriSign “software” that converts domain names in non-ASCII format into ASCII format infringes IDN Technologies’ patent. The complaint requests judgment in favor of IDN Technologies, a permanent injunction from infringement, treble damages, and attorneys’ fees and costs. Discovery in the case is now proceeding and is currently scheduled to close on January 19, 2005. The parties have exchanged infringement and invalidity contentions. The Markman hearing was held on July 21, 2004, with trial currently scheduled for April 15, 2005. While we cannot predict the outcome of this matter, we believe the allegations are without merit.

Beginning in May of 2002, several class action complaints were filed against VeriSign and certain of its current and former officers and directors in the United States District Court for the Northern District of California. These actions were consolidated under the heading *In re VeriSign, Inc. Securities Litigation*, Case No. C-02-2270 JW(HRL), on July 26, 2002. The consolidated action seeks unspecified damages for alleged violations of Sections 10(b) and 20(a) of the Securities Exchange Act of 1934, and Rule 10b-5 promulgated thereunder, on behalf of a class of persons who purchased VeriSign stock from January 25, 2001 through April 25, 2002. An amended consolidated complaint was filed on November 8, 2002. On April 14, 2003, the court granted in part and denied in part the defendants’ motion to dismiss the amended and consolidated complaint. On May 5, 2004, plaintiffs filed a second amended complaint that is substantially identical to the amended consolidated complaint except that it purports to add a claim under Sections 11 and 15 of the Securities Act of 1933 on behalf of a subclass of persons who acquired shares of VeriSign pursuant to the registration statement and prospectus filed October 10, 2001 and amended October 26, 2001 for the acquisition of Illuminet Holdings, Inc. by VeriSign.

Parallel derivative actions have also been filed against certain of VeriSign’s current and former officers and directors in state courts in California and Delaware. VeriSign is named as a nominal defendant in these actions. Several of these derivative actions were filed in Santa Clara County Superior Court of California, and these actions have since been consolidated under the heading *In re VeriSign, Inc. Derivative Litigation*, Case No. CV 807719.

The consolidated derivative action seeks unspecified damages for alleged breaches of fiduciary duty and violations of the California Corporations Code. Defendants’ demurrer to these claims was granted with leave to amend on February 4, 2003. Plaintiffs have indicated their intention to file an amended complaint. Another derivative action was filed in the Court of Chancery New Castle County, Delaware, Case No. 19700-NC, alleging similar breaches of fiduciary duty. Defendants’ motion to dismiss these claims was granted by the Court of Chancery with prejudice on September 30, 2003.

VeriSign and the individual defendants dispute all of these claims.

VeriSign was named as a defendant in four lawsuits filed since September 18, 2003, relating to VeriSign’s Site Finder service. Two of these lawsuits were brought by alleged competitors of VeriSign. The remaining suits, one class action suit and one representative suit, were filed on behalf of consumers and commercial Internet users. VeriSign filed motions to dismiss both of the alleged competitor lawsuits. In one of those competitor lawsuits, the plaintiff did not oppose VeriSign’s motion to dismiss the original complaint and subsequently filed an amended complaint, which VeriSign also moved to dismiss. The courts have recently ruled on VeriSign’s motions in these two competitor cases by granting the motions in part and denying them in part. VeriSign has since answered the complaint in one of these two cases denying any liability, and it is awaiting the possible filing of an amended complaint in the other of these cases. In response to VeriSign’s motion to dismiss the amended complaint filed in the class action suit, the plaintiffs voluntarily dismissed the suit without prejudice to refile, and that dismissal has been entered by the court. VeriSign’s response to the representative suit is not yet due. While we cannot predict the outcome of the three pending cases, we believe the allegations are without merit.

VeriSign is involved in various other investigations, claims and lawsuits arising in the normal conduct of its business, none of which, in our opinion will harm its business. VeriSign cannot assure that it will prevail in any litigation. Regardless of the outcome, any litigation may require VeriSign to incur significant litigation expense and may result in significant diversion of management attention.

**ITEM 2. CHANGES IN SECURITIES, USE OF PROCEEDS, AND ISSUER PURCHASES OF EQUITY SECURITIES**

On February 26, 2004, we issued an aggregate of 3,741,554 shares of our common stock in connection with the acquisition of Guardent, Inc. The offer and sale of these securities were effected without registration in reliance on the exemption afforded by Section 3(a)(10) of the Securities Act of 1933, as amended (the "1933 Act"). The issuance was approved, after a hearing upon the fairness of the terms and conditions of the transaction, by the California Department of Corporations under authority to grant such approval as expressly authorized by the laws of the State of California. On June 3, 2004, we issued an aggregate of 5,280,852 shares of our common stock in connection with the acquisition of Jamba! A.G. On June 17, 2004, we issued an aggregate of 252,722 shares of our common stock in connection with the acquisition of the outstanding ordinary shares of VeriSign Australia Pty Limited not already owned by Registrant or its affiliates. These issuances were exempt from registration under the 1933 Act pursuant to Section 4(2) of the 1933 Act or Regulation S thereunder.

**ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS**

The 2004 Annual Meeting of Stockholders was held on May 27, 2004 at our corporate offices, located at 487 East Middlefield Road, Mountain View, California. Two proposals were voted on at the meeting. The results of each proposal are as follows.

Proposal No. 1 to elect three (3) Class III directors to serve for a three-year term expiring at the Annual Meeting of Stockholders in 2007 was approved by the stockholders. The nominees received the following votes:

	<u>For</u>	<u>Withheld</u>
D. James Bidzos	191,159,771	24,815,090
William L. Chenevich	203,362,262	12,612,599
Gregory L. Reyes	191,569,984	24,404,877

Incumbent Class I directors Scott G. Kriens, Len J. Lauer and Stratton D. Sclavos are currently serving for a term expiring at the Annual Meeting of Stockholders in 2005. Incumbent Class II directors Kevin R. Compton, Roger H. Moore and William A. Roper, Jr. are currently serving for a term expiring at the Annual Meeting of Stockholders in 2006.

In Proposal No. 2 stockholders ratified the appointment of KPMG LLP as independent auditors of VeriSign for the fiscal year ending December 31, 2004. This proposal received the following votes:

	<u>Votes</u>
For	210,616,192
Against	5,291,029
Abstain	67,640

Abstentions and broker non-votes were included in the determination of the number of shares represented at the meeting for purposes of determining the presence of a quorum at the Annual Meeting of Stockholders. Abstentions had the same effect as a vote against Proposal No. 2.

## Table of Contents

### ITEM 6. EXHIBITS AND REPORTS ON FORM 8-K

#### (a) Index to Exhibits

<u>Exhibit Number</u>	<u>Exhibit Description</u>	<u>Filed Herewith</u>
31.01	Certification of President, Chief Executive Officer and Chairman of the Board pursuant to Exchange Act Rule 13a-14(a).	X
31.02	Certification of Executive Vice President of Finance and Administration and Chief Financial Officer pursuant to Exchange Act Rule 13a-14(a).	X
32.01	Certification of President, Chief Executive Officer and Chairman of the Board pursuant to Exchange Act Rule 13a-14(b) and Section 1350 of Chapter 63 of Title 18 of the United States Code (18 U.S.C. 1350).	X
32.02	Certification of Executive Vice President of Finance and Administration and Chief Financial Officer pursuant to Exchange Act Rule 13a-14(b) and Section 1350 of Chapter 63 of Title 18 of the United States Code (18 U.S.C. 1350).	X

#### (b) Reports on Form 8-K

- Current Report on Form 8-K filed April 22, 2004 pursuant to Item 12 (Results of Operations and Financial Condition), announcing Registrant's financial results for the first quarter ended March 31, 2003 and certain other information.
- Current Report on Form 8-K filed May 25, 2004 pursuant to Item 5 (Other Events) announcing that Registrant signed a definitive agreement to acquire Jamba! A.G.

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

VERISIGN, INC.

Date: August 9, 2004

/s/ STRATTON D. SCLAVOS

By: \_\_\_\_\_

**Stratton D. Sclavos  
Chairman of the Board,  
President and Chief Executive Officer  
(Principal Executive Officer)**

Date: August 9, 2004

/s/ DANA L. EVAN

By: \_\_\_\_\_

**Dana L. Evan  
Executive Vice President of  
Finance and Administration and  
Chief Financial Officer  
(Principal Financial and Accounting Officer)**

**EXHIBITS**

As required under Item 6—Exhibits and Reports on Form 8-K, the exhibits filed as part of this report are provided in this separate section. The exhibits included in this section are as follows:

<b>Exhibit Number</b>	<b>Exhibit Description</b>
31.01	Certification of President, Chief Executive Officer and Chairman of the Board pursuant to Exchange Act Rule 13a-14(a).
31.02	Certification of Executive Vice President of Finance and Administration and Chief Financial Officer pursuant to Exchange Act Rule 13a-14(a).
32.01	Certification of President, Chief Executive Officer and Chairman of the Board pursuant to Exchange Act Rule 13a-14(b) and Section 1350 of Chapter 63 of Title 18 of the United States Code (18 U.S.C. 1350).
32.02	Certification of Executive Vice President of Finance and Administration and Chief Financial Officer pursuant to Exchange Act Rule 13a-14(b) and Section 1350 of Chapter 63 of Title 18 of the United States Code (18 U.S.C. 1350).

**CERTIFICATION OF PRINCIPAL EXECUTIVE OFFICER PURSUANT TO  
EXCHANGE ACT RULE 13a-14(a)**

I, Stratton D. Sclavos, certify that:

1. I have reviewed this quarterly report on Form 10-Q of VeriSign, Inc.;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e) for the registrant and have:

a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

b) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

c) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting;

5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):

a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 9, 2004

By:

/s/ STRATTON D. SCLAVOS

---

Stratton D. Sclavos  
*President, Chief Executive Officer  
and Chairman of the Board*

**CERTIFICATION OF PRINCIPAL FINANCIAL OFFICER PURSUANT TO  
EXCHANGE ACT RULE 13a-14(a)**

I, Dana L. Evan, certify that:

1. I have reviewed this quarterly report on Form 10-Q of VeriSign, Inc.;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e) for the registrant and have:

a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

b) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

c) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting;

5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):

a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 9, 2004

**By:**

/s/ DANA L. EVAN

---

Dana L. Evan  
*Executive Vice President of Finance and  
Administration and Chief Financial Officer*



**CERTIFICATION OF PRINCIPAL EXECUTIVE OFFICER PURSUANT TO  
EXCHANGE ACT RULE 13a-14(b) AND SECTION 1350 OF CHAPTER 63 OF TITLE 18 OF THE UNITED STATES CODE (18 U.S.C. 1350)**

I, Stratton D. Sclavos, President, Chief Executive Officer and Chairman of the Board of Directors of VeriSign, Inc. (the "Company"), do hereby certify, pursuant to Exchange Act Rule 13a-14(b) and Section 1350 of Chapter 63 of Title 18 of the United States Code (18 U.S.C. 1350), that, to my knowledge:

1. the Quarterly Report on Form 10-Q of the Company for the quarter ended June 30, 2004, as filed with the Securities and Exchange Commission (the "Report"), fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: August 9, 2004

/s/ STRATTON D. SCLAVOS

---

Stratton D. Sclavos  
*President, Chief Executive Officer and Chairman  
of the Board  
(Principal Executive Officer)*

**CERTIFICATION OF PRINCIPAL FINANCIAL OFFICER PURSUANT TO  
EXCHANGE ACT RULE 13a-14(b) AND SECTION 1350 OF CHAPTER 63 OF TITLE 18 OF  
THE UNITED STATES CODE (18 U.S.C. 1350)**

I, Dana L. Evan, Executive Vice President of Finance and Administration and Chief Financial Officer of VeriSign, Inc. (the "Company"), do hereby certify, pursuant to Exchange Act Rule 13a-14(b) and Section 1350 of Chapter 63 of Title 18 of the United States Code (18 U.S.C. 1350), that, to my knowledge:

1. the Quarterly Report on Form 10-Q of the Company for the quarter ended June 30, 2004, as filed with the Securities and Exchange Commission (the "Report"), fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ DANA L. EVAN

Date: August 9, 2004

---

Dana L. Evan  
*Executive Vice President of Finance and  
Administration and Chief Financial Officer  
(Principal Financial Officer)*